

December 9, 2020

Version 1

## Warranty Extension: 2015–17 Fit Keyless Start System Error with DTC B12C5

### AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2015-17	Fit	EX, EX-L, EX-L NAVI	Check the iN VIN status for eligibility.

### BACKGROUND

The vehicle may not start upon first press of the ENGINE START/STOP button. Also, MID displays the error message KEYLESS START SYSTEM ERROR, and DTC B12C5 (Engine Start/Stop Switch Failure) is stored.

American Honda is extending the warranty for the keyless start system on these vehicles to 9 years from the original date of purchase or 125,000 miles, whichever comes first.

### CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this warranty extension.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

### CORRECTIVE ACTION

Replace the ENGINE START/STOP switch.

### PARTS INFORMATION

Part Name	Part Number	Quantity
Engine Start/Stop Switch Assembly	35881-T5A-J03	1

### WARRANTY CLAIM INFORMATION

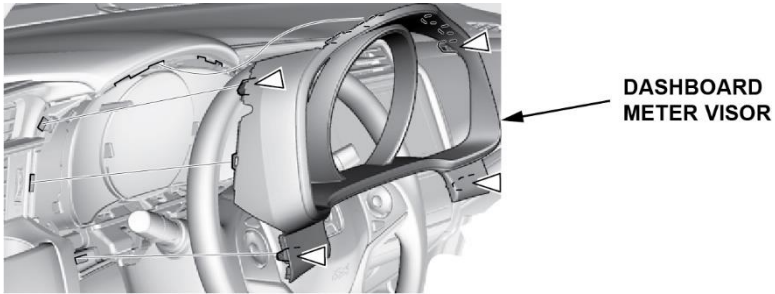
Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
7251C1	Replace the ENGINE START/STOP SWITCH. (Includes clearing DTCs.)	0.7 hr.	6S100	V9000	A20098A	35881-T5A-J02

Skill Level: Repair Technician

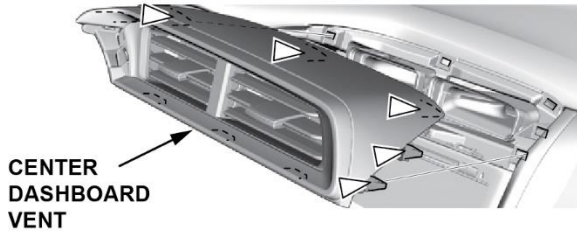
**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

## REPAIR PROCEDURE

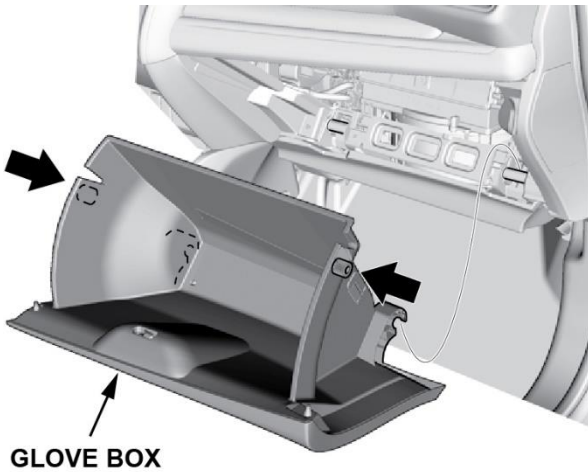
1. Remove the dashboard meter visor.



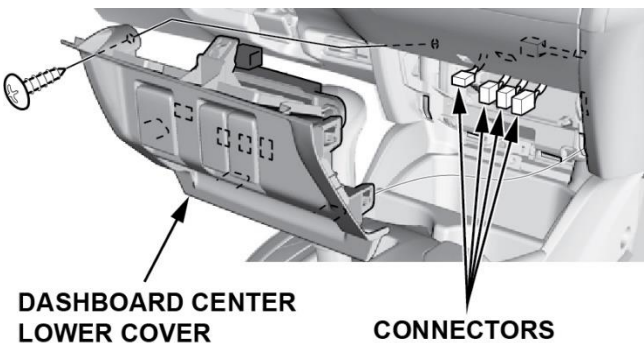
2. Remove the center dashboard vent assembly.



3. Remove the glove box.



4. Disconnect the connectors and remove the dashboard center lower cover.



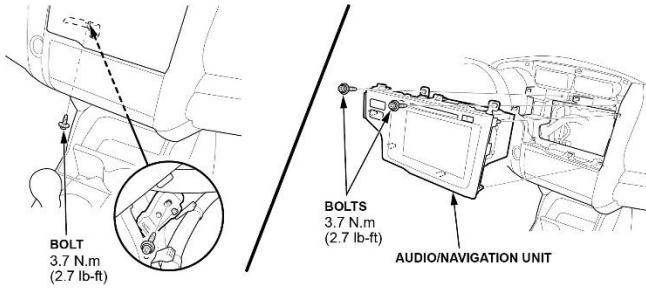
### NOTE

Push the back of the cover from the glove box opening.

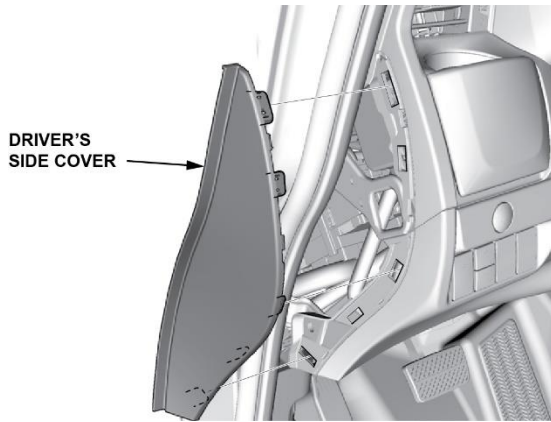
5. Remove the three audio/navigation unit mounting bolts, disconnect all harness connectors, and remove the audio/navi unit.

**NOTE**

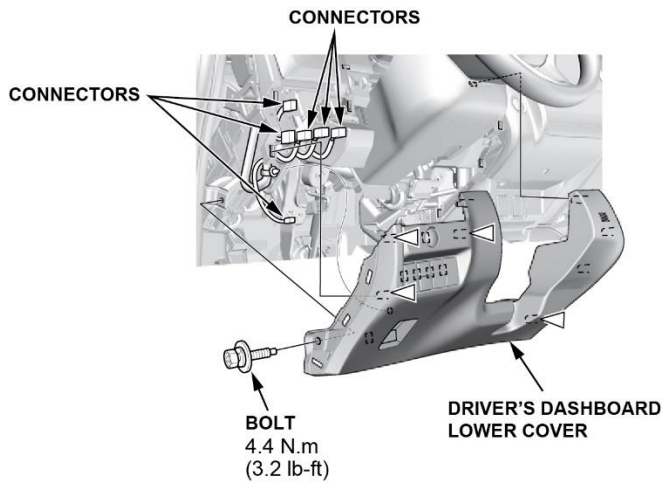
Take note of all harness connector locations before disconnecting the harnesses.



6. Remove the driver's side cover.

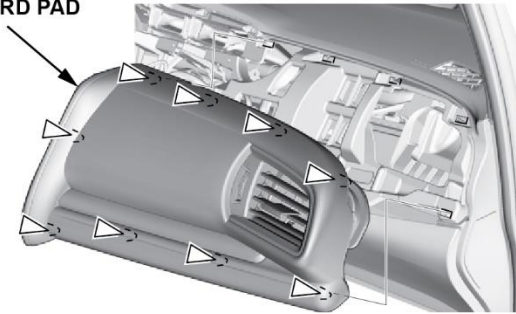


7. Remove the driver's dashboard lower cover.



8. Remove the passenger's dashboard pad.

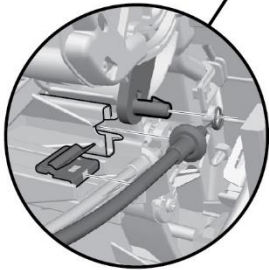
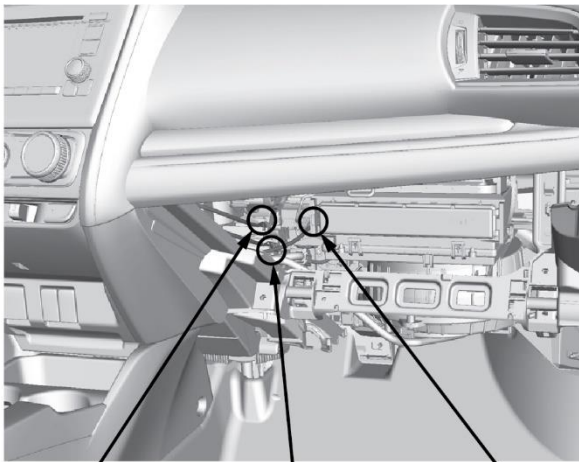
**PASSENGER'S  
DASHBOARD PAD**



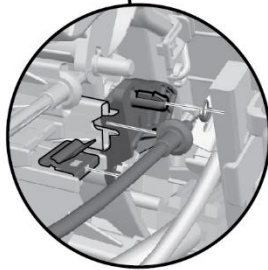
9. Remove the air mix control cable, mode control cable, and recirculation control cable.

**NOTE**

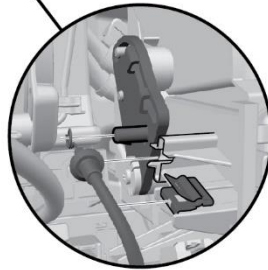
Before removing the cables set air mix control to max cool, mode control to vent, and recirculation control to recirculate.



**MODE  
CONTROL  
CABLE**



**AIR MIX  
CONTROL  
CABLE**

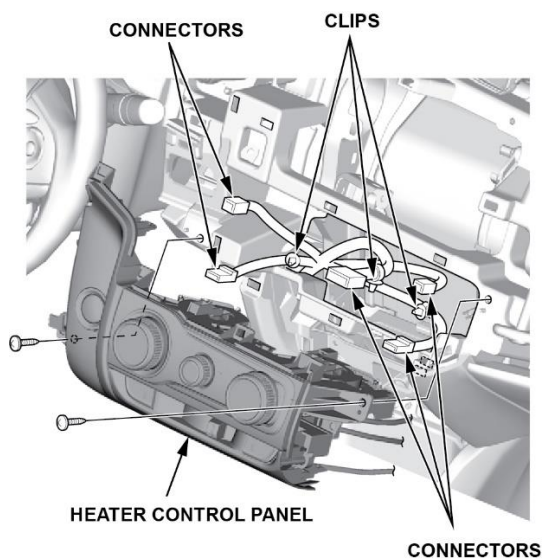


**RECIRCULATION  
CONTROL  
CABLE**

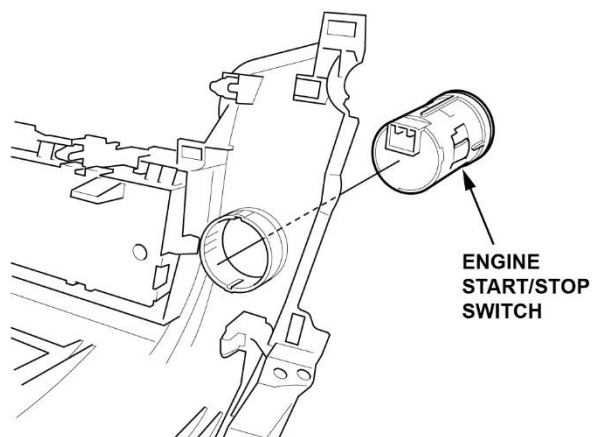
10. Remove the heater control panel, and disconnect the harness connectors.

**NOTE**

Be careful not to break the clips and mounting tabs when removing the panel.



11. Remove the ENGINE START/STOP switch assembly.



12. Install the new ENGINE START/STOP switch assembly.

13. Reinstall all removed parts in the reverse order of removal.

14. Clear all DTCs using the i-HDS.

15. Confirm that the engine start stop switch works.

END