



Preliminary Information

PIT5796 Drivers Memory Seat Does Not Adjust / Move To Its Full Travel

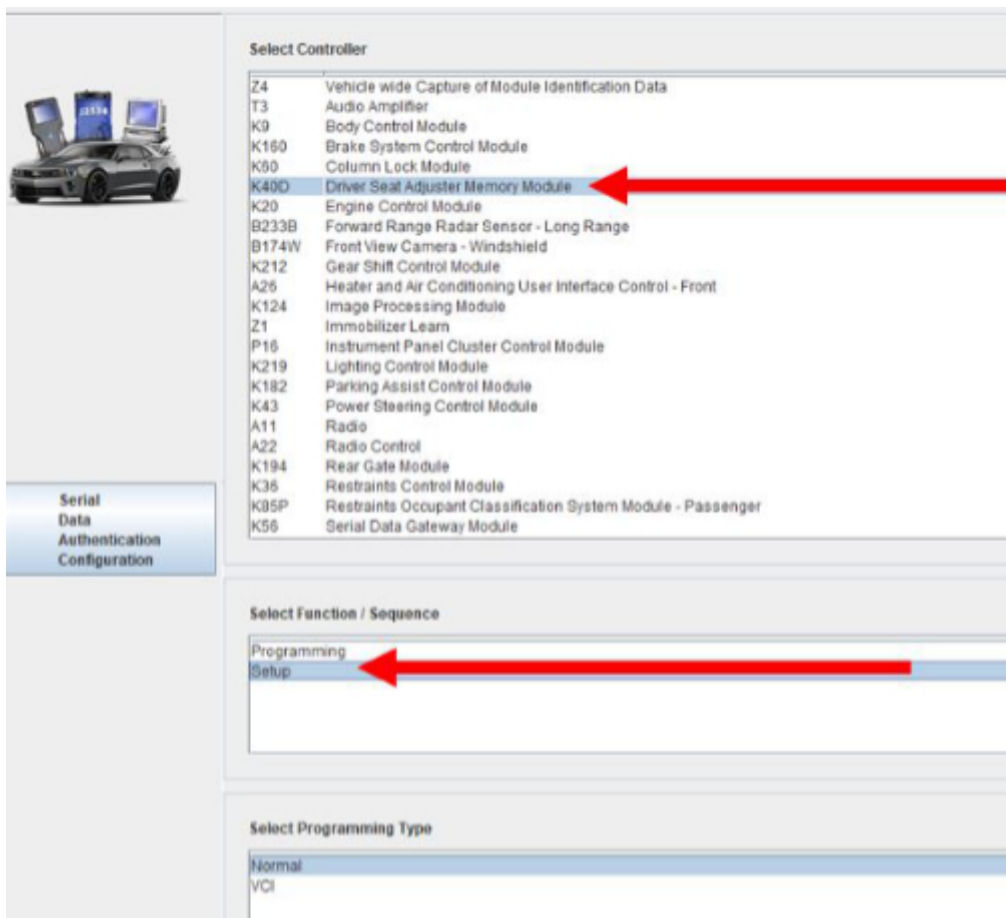
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2021	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
GMC	Yukon Models	2021	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment that when they use the driver's power seat switch, the seat does not move to its full travel. Example, the driver's seat back will not fully recline or the seat will not move to the full rearward position.
Cause	This concern could be caused by a software issue with the K40D Driver's Seat Adjuster Memory Module.

Correction:

To correct this concern, perform the SPS "setup" procedure, listed in Tis2Web, for the K40D Drivers Seat Adjuster Memory Module, shown below.



Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7086358*	Perform SPS Setup procedure to the K40D Drivers Seat Adjuster Memory Module	0.4 hrs
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	11/13/2020 - Created on.



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