



Preliminary Information

PIT4534G Diagnostic Tip - Driver Information Center (DIC) Switch Buttons Are Inoperative

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Acadia	2007 - 2016	All	All	All	All
GMC	Acadia Limited	2017	All	All	All	All
Buick	Enclave	2008 - 2017	All	All	All	All
Chevrolet	Traverse	2007 - 2017	All	All	All	All
Saturn	Outlook	2007 - 2010	All	All	All	All

Supersession Statement

This PI was superseded to update Model Years. Please discard PIT4534F.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

The driver information center (DIC) switch buttons are inoperative after the following service procedures:

- Replacing the DIC switch.
- Replacing the instrument panel cluster (IPC).
- Disconnecting the DIC switch during a service procedure.
- Disconnecting the IPC during a service procedure.

This occurs because the IPC needs to see the presence of the DIC switch at the time of battery power connect to the IPC. If the IPC does not detect the DIC switch at power up, the switch will be inoperative.

To prevent this condition, always remove battery power to the IPC after service is performed to either the DIC switch or the IPC.

Recommendations / Instructions

Make sure that all of the connectors to the IPC and the DIC switch are connected and then remove the IPC/DSPLY fuse. Reinstall the fuse after a few seconds to return the function of the DIC switch to normal.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



