

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISX/ISX15/X15 Camshaft Replacement ATC for Out of Warranty Failures

Number: Atc2249

Date: 05-Nov-2020

Expires: 20-Oct-2022 (U.S./Canada)

20-Oct-2022 (International)

Attention: U.S. / Canadian Dealers

U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace ATC 2249, dated 21-Oct-19. This revision is to:

- 1 Update the title, and
- 2 update the description, and
- 3 update the action, and
- 4 update the SRT list, and
- 5 update the ESN list.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC (formed as a Temporary Repair Practice) is being issued to address suspect camshaft damage on certain ISX/ISX15 and X15 engines. This ATC/TRP authorizes certified repair locations to replaced the Camshaft if confirmed failure of the component or not meeting the camshaft reuse guidelines per Service Bulletin 3666052.

NOTE: Necessary parts **must** be on hand before beginning this field action.

NOTE: This ATC/TRP **only** applies to engines that are no longer covered by a Cummins Base, Extended, or Emissions warranty program. If a Cummins coverage is available for the failed component, the claim should be filed to the coverage that gives the most benefit to the Customer. In the event that a Cummins coverage exists, **ONLY** Admin and a Campaign Check (SRT 17-902) should be filed, removing the unit from eligibility for this ATC/TRP.

NOTE: This field action provides for retroactive coverage of repairs, including customer billable repairs, completed by Cummins authorized repair locations prior to the release date of this field action. Previous repairs may be eligible for reimbursement of **ONLY** the work defined in this publication. Service providers should have invoice documentation of the original repair ready for support of the retroactive claim. All Service Providers attempting to file claims for retroactive repairs should reference Warranty Memo 1825 for instructions.

NOTE: If original repair was **not** completed by a Cummins authorized repair location, the labor amount is **not** reimbursable. **ONLY** parts will be reimbursed.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 **must** have NO existing coverage for the failed component, and
- 2 **must** show as OPEN on QuickServe® Online for this field action, and
- 3 **must** experience a camshaft failure or fails to meet the camshaft reuse guidelines as define in in TSB 3666052.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Remove the camshaft and replace using service procedure 002-024 in appropriate Cummins Service Manual. Please refer to TSB 3666052 for further camshaft reuse guidelines.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: All parts listed are optional. Additional parts and labor as described in TSB 3666052, if required, are allowed when sufficiently documented in the claim narrative. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

The following parts are covered under this field action:

Part Number	Quantity	Description
288208700	1	SET,BRG - OPTIONAL
367993200	1	GSK,COV - OPTIONAL
368700700	1	SAL,STI - OPTIONAL
369040600	1	CMS - OPTIONAL
429824200	1	STD - OPTIONAL
429862900	1	CMS - OPTIONAL
429912500	1	SAL,RNG - OPTIONAL

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
07-001	Oil Filter - Cut Open and Inspect (Spin on Type) (USE WITH ISX/ISX15 ENGINES - QTY - 1) OPTIONAL	
17-902	CAMPAIGN CHECK (CUMMINS COVERAGE EXISTS - OPTIONAL)	
99-007	OIL FILTER - CUT OPEN AND INSPECT (SPIN ON TYPE) (USE WITH X114B/X116B - QTY 1) OPTIONAL	
99-901	CAMSHAFT REMOVE AND INSTALL - ISX/ISX15 (QTY 8, OPTIONAL)	
99-902	CAMSHAFT REMOVE AND INSTALL - X114B/X116B (QTY 39, OPTIONAL)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are covered under this field action.

NOTE: All oil filters requires to be file under other claimable. Please consolidate all consumables and claim them as one line item in Other Claimables titled "CAMPAIGN SUPPLIES". Please included brief summaries on the details of items claimed.

Claim Instructions:

For Cummins Dealers, claims for this TRP **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WBVCMA

Attachments

atc2249_esn-list-a.xlsx