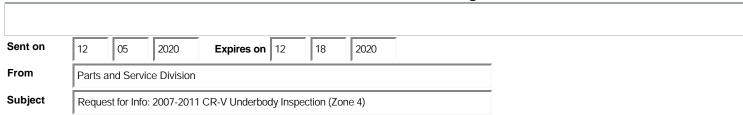
View Message



PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group

RE: Request for Info: 2007-2011 CR-V Underbody Inspection (Zone 4)

This message is solely directed to Honda dealership personnel; please handle accordingly. Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for any and all 2007-2011 CR-Vs which come into your dealership for a service, repair or in your Certified Pre-Owned vehicle inventory that fit the criteria below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with JHL.

Action Required

If a vehicle matching the description above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com. TRS will e-mail you the photo instructions, as well as the Warranty information upon completion.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2011)
- 2. Model Name (e.g. CR-V)
- 3. Subject (e.g. Underbody Inspection)
- 4. VIN

E-Mail Body:

- 1. Dealer Number
- 2. Your Name
- 3. Best Phone Number to be Reached
- 4. Current Mileage

Thank you.