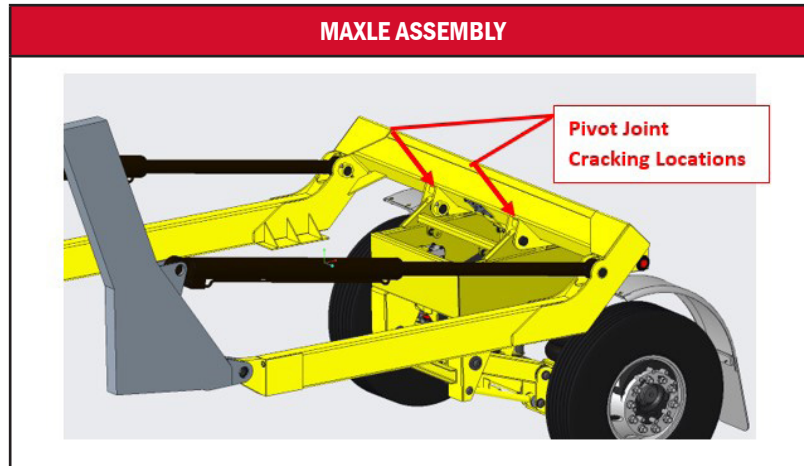


Date: December 7, 2020

Subject: MAXLE Cross Tube Assembly Reinforcement

Based on feedback from customers, Silent Drive by Dexter has become aware that the cross tube assembly of the MaxleDB and MaxleDBSA units are prone to cracking when in the stowed position.



Silent Drive by Dexter recommends that you perform a cross tube assembly inspection in the areas shown in the figure above as soon as possible, but no later than four weeks after receiving this service bulletin. Please follow the steps listed below:

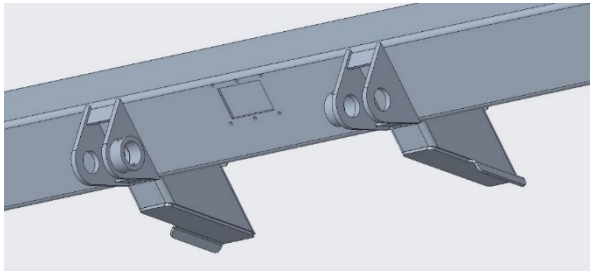
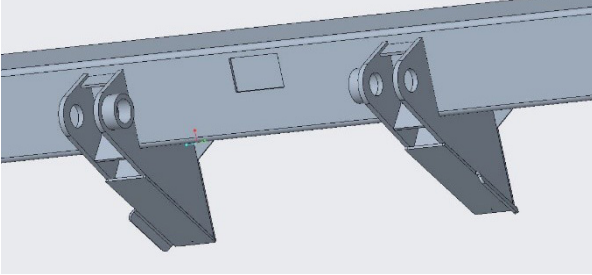
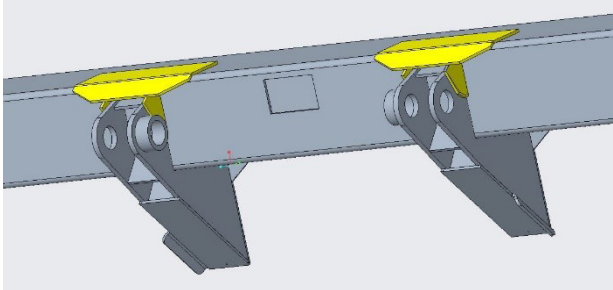
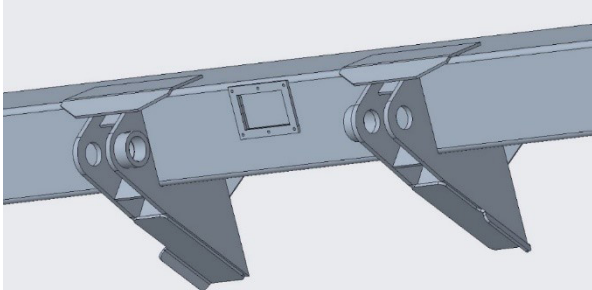
1. Visually inspect the cross tube assembly and use the guide on page two of this service bulletin to determine if your Maxle cross tube assembly design will require further action.
2. If your design matches that of revision #2 shown on page two further action is required.
3. Inspect the areas shown in the figure above for any apparent cracking. If hairline cracks are present grind them out and weld the crack shut.
4. Install the gusset reinforcement kit according to the instructions on page three of this service bulletin.
5. Fill out the MAXLE Gusset Kit Install Form attached to this Service Bulletin. Be sure to include record of Maxle serial number.
6. Return form to Silent Drive by Dexter.

Please contact Silent Drive by Dexter Engineering at (712)-737-4865 if you have any additional questions or need further clarification.

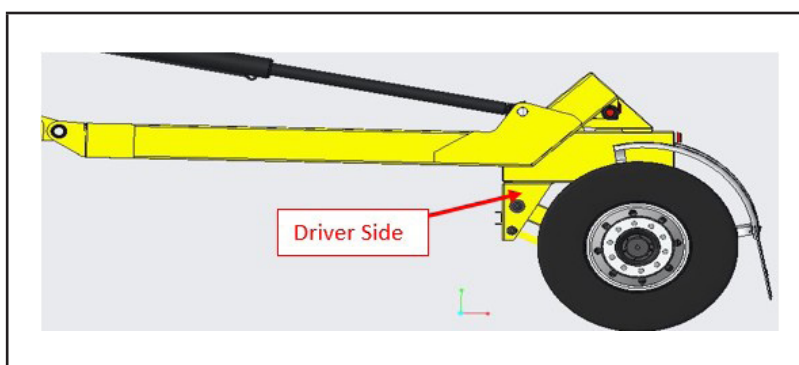
We appreciate your understanding as we determine a long term solution to this issue.

Chris Stephens
Vice President of Sales, Heavy Duty

Guide for Further Action Identification

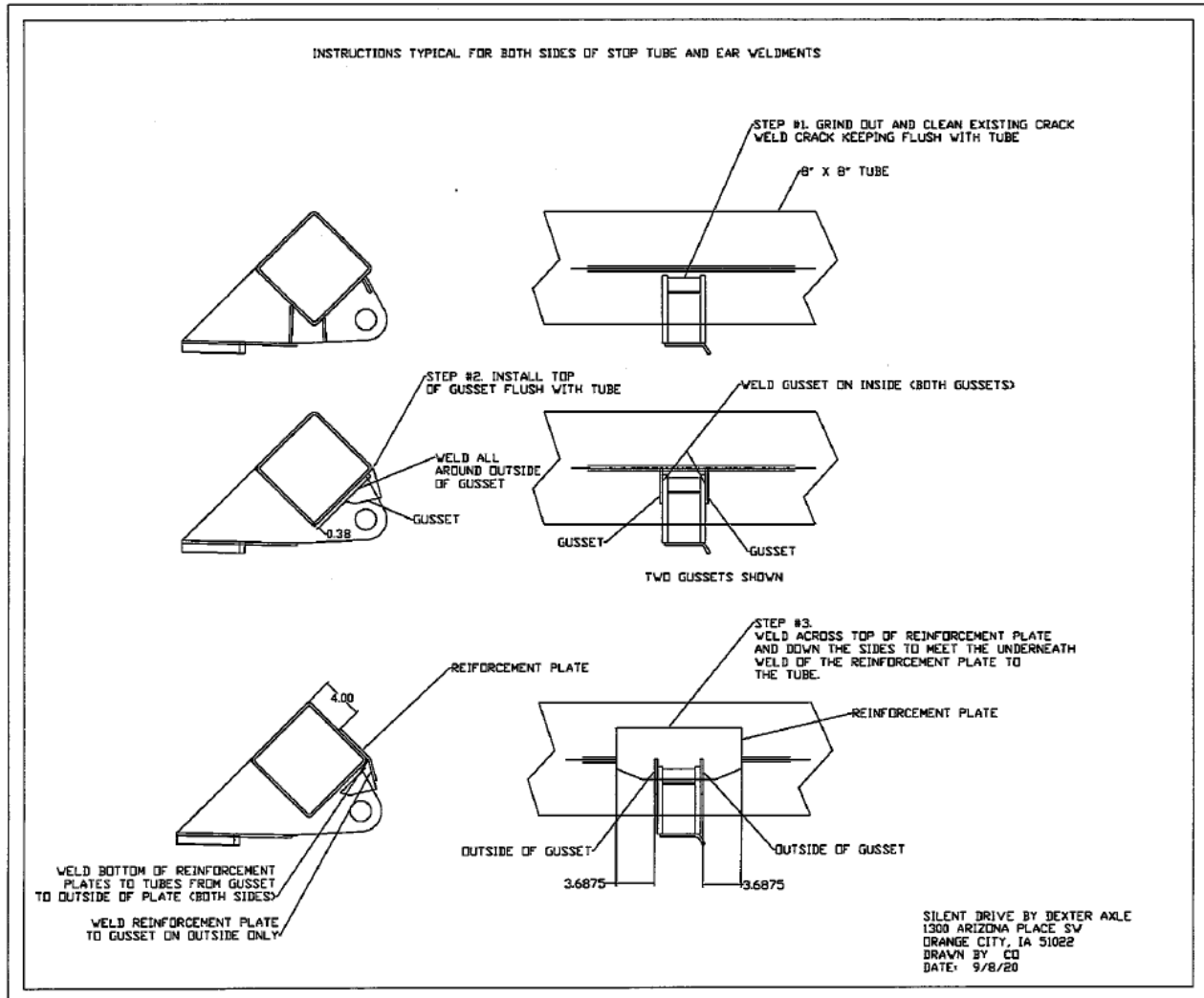
OLD DESIGN (SOLD PRIOR TO OCTOBER 2019) NO ACTION REQUIRED	REVISED DESIGN (SOLD OCT. 2019 THRU AUG. 2020) ACTION REQUIRED
	
REVISED DESIGN W/ GUSSET KIT INSTALLED NO ACTION REQUIRED	UPDATED PRODUCTION DESIGN (SOLD SEPT. 15, 2020 TO PRESENT) NO ACTION REQUIRED
	

*Inspection required on all MaxleDB and MaxleDBSA units. Serial tag can be found attached to the outside face of the driver side hanger of the suspension portion of the assembly. (See figure below for serial tag location)



Gusset Kit Installation Instructions

Reference Drawing: MAXLE-DB-REINFORCEMENTS



MAXLE Gusset Kit Install completed form

Date: _____

MAXLE Serial # _____ (located on driver-side suspension hanger)

Owner of the truck with the Maxle:

Company or Person _____

Company that installed the gusset kit _____

Labor Allowance:

- Non-cracked units - Not to exceed 2 hours labor
- Cracked units - Not to exceed 4 hours labor

Please include one of these completed sheets for each unit that you installed the gusset kit on when submitting an invoice for your work.

Submit these sheets and your invoice to:

Silent Drive by Dexter
Attn: Tom VanRoekel
1300 Arizona Place SW
Orange City, IA 51041

Or email to: tavanroekel@dexteraxle.com
Any questions please call: 605-376-8852