

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75143 - Passive keys stop working after a successful BCM update

Models : I-Pace / X590

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Date Last : 05 NOV 2020 14:34:48

Updated :

Content : **ISSUE:**

After completing a successful update on the Body Control Module (BCM), the ignition cannot be switched on unless the key is placed under the steering column, near the Immobilisation Antenna Unit (IAU)

CAUSE:

The latest software released for the BCM is not compatible with specific software for the Remote Function Actuator (RFA).

ACTION:

This workaround will load a software file to the Jaguar Land Rover Approved Diagnostic Equipment using the Manual Patch Update process.

This Manual Patch will stay on the JLR Approved Diagnostic Equipment.

NOTE: When an update been applied to the JLR Approved Diagnostic Equipment, this Manual Patch will need to be re-applied until the permanent corrective action is delivered.

Note:

- If **MP_PF_R0148 IS NOT** displayed in the PATHFINDER header screen, complete the actions detailed below from **step 1**.
- If **MP_PF_R0148 IS** displayed in the PATHFINDER header screen, complete the actions detailed below from **step 6**.

To apply the Manual Patch please, complete the instructions carefully.

1. Restart the JLR Approved Diagnostic Equipment
2. Make sure Symptom Driven Diagnostics (SDD) and PATHFINDER are closed. Then select the 'Manual Patch' Icon on the Application Launcher screen. You will see a pop-up for the Manual Patch downloader.
3. Enter '**MP_PF_R0148**' in the 'Patch Name' field.
4. Select '**Start**' and the Manual Patch will download.
5. Select '**Yes**' when the patch download is finished.
6. Start a new PATHFINDER session
7. Select '**Service**'.
8. Select '**Passive Keys Recovery Application**'

If this Manual Patch fails to correct the concern, a Technical Assistance (TA) should be submitted using the manual patch number as a reference within the customer concern field, also quoting the communication reference number that the patch was taken from.

PERMANENT CORRECTIVE ACTION:

Once the permanent corrective action has been released, this communication and

Manual Patch will be expired. An updated communication will be released detailing which JLR Approved Diagnostic Equipment version includes the permanent corrective action.

Version : 1

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