

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: "ENGINE OIL LEVEL HIGH" MESSAGE DISPLAYED IN INSTRUMENT CLUSTER, DTC P252F	Service Alert No.: SA-023/20
	Last Issued: 11/13/2020

BULLETIN NOTES

This service alert supersedes the previously issued service alert(s) listed below. The changes are noted in Red text.

Previous Service Alert:	Date(s) Issued:
SA-023/20	02/05/20

APPLICABLE MODEL(S)/VINS

2019 CX-5 SKYACTIV-D 2.2

DESCRIPTION

If you encounter a vehicle with a "ENGINE OIL LEVEL HIGH" message displayed in the instrument cluster, perform the following inspection:

1. Scan the vehicle for DTCs.
2. **After bringing the engine to operating temperature**, let the vehicle sit with the engine off for a minimum of **5** minutes, then inspect the oil level on the dipstick.
3. Measure the oil level in millimeters from the full mark.
4. Collect the vehicle's Service History.
5. Contact the Technical Hotline for further instructions.

REPAIR PROCEDURE

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