

Technical product information

Topic	Steering upright replacement guidelines
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2032307/5
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> steering system	functionality	
running gear -> steering system	component / consumables	
vehicle service -> service, maintenance -> general inspection	service: process -> with determination of concern	

New workshop code

Object of complaint	Complaint type	Position
running gear -> wheels, tyres, Tyre Pressure Monitoring System -> tyres	component / consumables -> unbalanced	rear right
running gear -> wheels, tyres, Tyre Pressure Monitoring System -> tyres	component / consumables -> unbalanced	front right
running gear -> wheels, tyres, Tyre Pressure Monitoring System -> tyres	component / consumables -> unbalanced	front left
running gear -> wheels, tyres, Tyre Pressure Monitoring System -> tyres	component / consumables -> unbalanced	rear left
running gear -> wheels, tyres, Tyre Pressure Monitoring System -> tyres	component / consumables -> incorrectly installed	> not specified <

Vehicle data

Continental GT and Continental GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
393*	2012	E		*	*	*
393*	2013	E		*	*	*
393*	2014	E		*	*	*
393*	2015	E		*	*	*
393*	2016	E		*	*	*
393*	2017	E		*	*	*
393*	2018	E		*	*	*
394*	2012	E		*	*	*
394*	2013	E		*	*	*
394*	2014	E		*	*	*
394*	2015	E		*	*	*
394*	2016	E		*	*	*
394*	2017	E		*	*	*
394*	2018	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

In the event a steering upright is required to be replaced - Refer to the onward instructions (Figure 1)

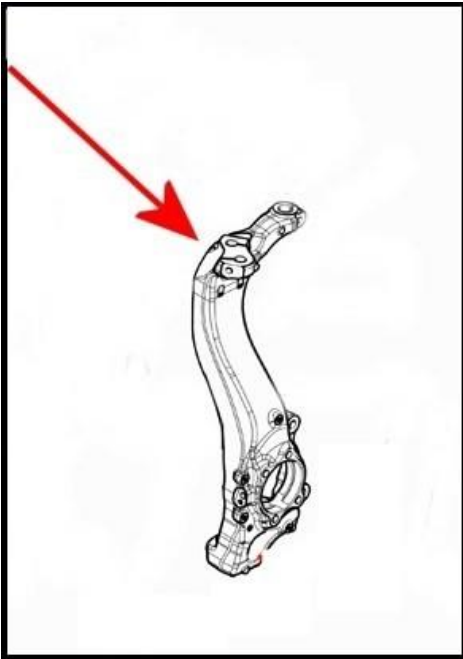


Figure 1

Technical background

During this TPI the Workshop manual and the ETKA parts catalogue is quoted, it is recommended that the procedures and part numbers referenced are checked by the operative as the process within the Workshop manual and the ETKA parts catalogue may have changed.

Production change

Not applicable

Measure

Refer to the table shown below (depending on model) with regard to any replacement of the front steering uprights

In the event the vehicles current parts are at the specified level and regardless of the side in which the parts are fitted, both sides **MUST** be replaced

If one side already has the specified level part fitted, only the affected side needs to be replaced

<i>Current parts fitted to the vehicle</i>	<i>Parts required</i>
3W0 407 245 Or 3W0 407 246	Fit - 3W0 407 245/6A - <i>MUST be replaced in pairs (Both sides)</i>
3W0 407 245A Or 3W0 407 246A	Fit - 3W0 407 245/6A (<i>To ensure <u>both</u> sides have the "A" level part fitted</i>)

Warranty accounting instructions

Not applicable

Parts information

Continental Series

Description	Part Number	Quantity
Left front upright	3W0 407 245A	1
Right front upright	3W0 407 246A	1