



MAZDA DEALER EMAIL

November 20, 2020

Attention: Mazda General, Parts and Service Managers

Subject: Dealer Rework (DRW) 35 - 2021 CX-30 & 2021 Mazda3 – Potential Paint Spots on the Vehicle

Mazda Dealer Partners,

Mazda Motor Corporation has decided to take corrective action on certain 2021 CX-30 and 2021 Mazda3 vehicles.

Concern Outline:

It is possible that fine yellow and/or white paint spots may be present on the entire body surface of the vehicle. The affected vehicles were potentially exposed to overspray from a construction site near the port.

Number of Affected Vehicles:

Country	CX-30	Mazda 3	Number of vehicles
US	705	74	779

Outline of Repair:

All vehicles are arriving from Mexico to Port Baltimore and are expected to start shipping to dealers next week. Once the affected vehicle arrives, wash and perform a visual inspection for the presence of the Yellow and/or White Paint spots.

If present, cleaning of the painted surfaces are required. If paint spots are present on the piano black parts and moldings, they will be replaced.

Dealer Inventory, Warranty Information and Repair Procedures will be available on Mazda Global Service Support (MGSS) by Tuesday, November 24, 2020.

We apologize for any inconvenience this Dealer Rework may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated, and if you have any questions regarding this DRW, please contact Dealer Recall Help on MXConnect > Warranty or contact the Mazda Warranty Department at warrantydept@mazdausa.com.

Sincerely,
Travis Young
Manager, Recalls, Technical Services Division
Mazda North American Operations

