



General Parts and Service Letter

TO: All Winnebago Motorhome Dealers

DATE: May 6, 2020

SUBJECT: 3D Parts Catalog Enhancement

PLEASE FORWARD THIS INFORMATION TO YOUR PARTS AND SERVICE PERSONNEL

Winnebago's 3D Parts Catalog has been upgraded! This valuable tool is now compatible with Chrome, Edge, Firefox and other browsers. The IE version will remain available for a few months, but will not be updated. Please inform your parts staff to shift to using the new version as soon as possible.

The screenshot shows the Winnebago website interface. At the top, there is a navigation bar with links for PRODUCTS, RESOURCES, COMPANY, WIT CLUB, CONTACT, and DE. Below this, a sub-navigation bar includes links for Winnebago Industries University, Image Source, eMPower, and Financial / S. The main content area features a large graphic with the text: - Service - Winnebago Industries Dealer, followed by the Winnebago WinPortal Motorized logo. Below the graphic, a message reads: Dear Winnebago Dealer Service Leaders: As we manage the effects of the COVID-19 pandemic, Winnebago Customer Support is committed to serving our dealers and owners with as little disruption as possible. A bulleted list below the message includes: Dealer Technical Service, Customer Care, Warranty Claims. On the left side of the page, there is a sidebar menu with various options. The 'Parts' section is expanded, and the 'Parts Catalog' option is highlighted with a red box. Other options in the sidebar include News, Flying W Program, Dealer Reports, Dealer Reports (Multiple Locations), Parts Resources, Part Search, Order Details, Parts Catalog (IE Version), RV Parts & Accessory Catalog, Service Parts List, Color Part Search, Credit Application, How To Videos, and Service.

Thank you for your continued partnership!

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Director, Customer Support

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