TECHNICAL TOPICS BODY/CHASSIS





Tailgate Trim Panel Detached From Tailgate

<u>Customer Voice</u>:

A customer may report that the interior tailgate trim panel is coming loose.

Technical Description:

When the manual pull handle is used to close the tailgate (instead of the switch on power tailgate models) the retaining clips could pull from the tailgate leaving the trim panel loose.

Status:

- TSB LTB00836NAS7 was published to address this concern.
- Trim panels are being replaced to address this concern where the TSB should be followed to reattach the tailgate trim panel.
- If the tailgate trim panel is damage due to the detachment and requires replacement, the warranty claim needs to be detailed with the damage that has occurred to the panel.
- Please submit an EPQR with pictures of the damage to the panel.

15 – 19MY Discovery Sport













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