

TECHNICAL TOPICS

BODY/CHASSIS



HVAC Lack of Airflow

20MY Discovery & Defender

Customer Voice:

- A customer may report a lack of airflow through the face vents.

Technical Description:

- An interrogation of DTCs identifies B13EF-92 stored in the HVAC module.
- A limited number of vehicles may have been built without required foam padding from one side of the air mode door.

Status:

- Engineering have developed a fix for this concern by adding a special foam pad to the HVAC case.
- TSB JLRTB02059NAS1 is going through sign-off and will be published for this concern. The foam pad will be made available through normal parts ordering process.
- Should a customer express a concern before a formal TSB is published, please submit a TA case so repair instructions can be provided.

