

TECHNICAL TOPICS ELECTRICAL



21MY L494 Missing SIM Card at PDI

21MY L494 Range Rover

Customer Voice:

- 21MY L494 Range Rover Sport missing pSIM card in the PDI loose items pack

Technical Description:

- Please follow the instructions provided with the N504 ONP/CSP Campaign
- The pSIM ICCID needs to be linked to the VIN via the admin portal

Status:

- Once the replacement pSIMs are available please make sure the pSIM ICCID is associated with the vehicle VIN via the admin portal. (May require assistance from your sales department)
- Once complete verify the pSIM is functioning as per the normal PDI process.
- If any prior warranty claims for this concern submitted for a shortage have not processed or been returned, please cancel those claims and submit a new claim under the N504 campaign.

