TECHNICAL TOPICS ELECTRICAL





L551 FLICKERING UPPER/LOWER SCREEN

<u>Customer Voice</u>:

Upper and/or Lower screen behaves erratically: glitching, flickering, or scrolling.

Technical Description:

Utilize Guided Diagnostics to ensure the latest repair procedure is being implemented.

Status:

- The proper repair procedure is included in the guided flow and will indicate the required APIX cable change and CCF change.
- Once the APIX cable is replaced a TA will be required to complete the necessary CCF change.
- It is extremely important that Guided Flow is utilized for any future updates to the repair procedure. For example future APIX cable part number may be changed or procedure to update the CCF.













