

## CAMPAIGN LAUNCH STATUS

### NEW CSP AND UPDATE PRIOR TO SALE (UPS) PROGRAMS



ONP CSP CAMPAIGN N504- L494 MISSING pSIM	
AFFECTED MODELS	21MY RANGE ROVER SPORT
VOLUME AFFECTED	3369 USA 406 CAN
REPAIR	Due to a specification error affected vehicles were built without a pSIM card. Retailers will install a new pSIM and link the card ICCID to the VIN in the retailer InControl portal
REPAIR TIME	0.1 hrs + Drive in/out
CAMPAIGN LAUNCH	November 13 <sup>th</sup> , 2020
Notes	All customers will be notified by mail. Please only order parts sufficient for your immediate needs

UPS H295 – I-PACE HV BATTERY CHARGING	
AFFECTED MODELS	19-20MY I-PACE
VOLUME AFFECTED	433 USA 21 CAN
REPAIR	Affected vehicles may exhibit loss of AC/DC charging function of the HV battery and will require a software update to the battery charge control module (BCCM).
REPAIR TIME	0.2 hrs + Drive in/out
CAMPAIGN LAUNCH	November 11 <sup>th</sup> , 2020
Notes	Affects unsold vehicles only.