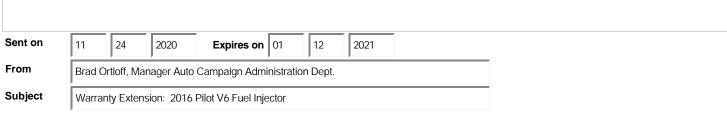
### Next Unread Message

# **View Message**



DATE: November 24, 2020

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2016 Pilot V6 Fuel Injector

Today, November 24, 2020, American Honda is announcing a warranty extension for certain 2016 Pilot vehicles. This warranty extension covers fuel injectors to address concerns of internal wear or clogging inside one or more injectors. American Honda is extending the warranty coverage of the fuel injectors to 10 years from the original date of purchase or 150,000 miles, whichever comes first.

## BACKGROUND

The fuel injectors may not have been manufactured to proper specifications. As a result, debris from the high pressure pump or the fuel injector machining process may cause internal wear or clogging inside one or more injectors. Also, the PCM software may misinterpret sensor inputs as deteriorated catalytic converter.

# **REPAIR**

Replacement of the fuel injectors and/or a software update.

#### **PARTS**

Parts are available through the controlled parts ordering system.

# **TOOLS**

There are no special tools needed for this campaign.

#### SERVICE BULLETIN

Service bulletin 20-100, Warranty Extension: MIL Comes on with DTC P0420 or P0430, with P0300-P0306, P219A, or P219B (with Software Update) has been posted to the Service Information System (SIS) as of November 24, 2020. It includes parts, repair, and warranty information related to this campaign.

### **CUSTOMER NOTIFICATION**

American Honda expects to begin customer notification in early March 2021.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaigns.