

CAMPAIGN LAUNCH STATUS

NEW CSP AND UPDATE PRIOR TO SALE (UPS) PROGRAMS



ONP CSP CAMPAIGN N504- L494 MISSING pSIM	
AFFECTED MODELS	21MY RANGE ROVER SPORT
VOLUME AFFECTED	3369 USA
REPAIR	Due to a specification error affected vehicles were built without a pSIM card. Retailers will install a new pSIM and link the card ID in the retailer portal
REPAIR TIME	0.1 hrs + drive in/out
CAMPAIGN LAUNCH	November 13 th , 2020
Notes	All customers will be notified by mail.

UPS H295 – I-PACE HV BATTERY CHARGING	
AFFECTED MODELS	19-20MY I-PACE
VOLUME AFFECTED	449 USA
REPAIR	Affected vehicles may exhibit loss of AC/DC charging function of the HV battery and will require a software update to the battery charge control module. BCCM.
REPAIR TIME	0.2 hrs + Drive in/out
CAMPAIGN LAUNCH	November 11 th , 2020
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