

# WLH1 Workshop campaign - Re-programming DME and PDK control unit

Version 1

English (US)

- › Overview
- › Information on fuel consumption after updating is complete
- › Required software
- › Warranty processing
- › Porsche Mobility
- › Customer notification
- › Information on compensation for increased fuel consumption
- › Further information

# WLH1 Workshop campaign - Re-programming DME and PDK control unit

## Overview

New data records for the DME control unit and the PDK control unit are available for the affected vehicles.

The new data records will enhance vehicle drivability and shift comfort of the vehicles. The new data record for the DME control unit also optimizes oxygen sensor on-board diagnosis in order to prevent unwarranted error messages.

To implement these improvements in the affected vehicles, the DME and PDK control units must be re-programmed with the updated software.

All affected vehicles must be updated when visiting the dealer.

## Information on fuel consumption after updating is complete

The improvements with respect to drivability and shifting comfort offered by the new data records will lead to marginally higher fuel consumption. Accordingly, the range will reduce in accordance with the programming of the new data records from approx. 23 mpg to approx. 22 mpg in the combined driving cycle.

To compensate for the increased ownership costs of the affected vehicles, the affected customers will receive a one-time payment or a service voucher for servicing their vehicle. Further information on implementation of the measure is detailed in the corresponding section in this PPN post.

<b>Model type</b>	Panamera 4S (971) Panamera 4S Executive (971)
<b>Model year</b>	2017 - 2018
<b>Number</b>	4,631

## Required software

PIWIS Tester 3 test software version

39.700.050 (or higher)

## Warranty processing

### Validity:

This workshop campaign will be carried out up to 01.10.2025 and will be closed by the specified date. Please note that warranty claims can only be processed before this date.

### Scope 1:

Damage Code	WLH1 66 000
Repair Code	1
Working time	78 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

## Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

## Customer notification

A copy of the customer notification letter mailed to customers during the week of 11/2/20 is attached to this post.

**A copy of this letter should be printed and provided to the customer with the customer copy of the repair order.**

## Information on compensation for increased fuel consumption

The improvements with respect to drivability and shifting comfort offered by the new data records will lead to marginally higher fuel consumption.

Accordingly, the range will reduce in accordance with the programming of the new data records from approx. 23 mpg to approx. 22 mpg in the combined driving cycle.

In order to compensate customers for this change, **once the software update is performed**, Porsche will offer customers the choice of either a one-time payment in the amount of \$500, or a voucher valued at \$750 good for service and parts at any authorized dealership valid for 1 year.

To claim their chosen compensation, the customer should visit: **[www.FuelEconomyUpdate.com](http://www.FuelEconomyUpdate.com)** and use the website access code: **MPG** to verify ownership. The customer will need to upload a copy of the

repair order from an authorized Porsche dealership indicating that this campaign has been performed in order to qualify for this compensation.

If customers have questions or need assistance with claiming their chosen compensation, they can call **1-888-905-0242** for assistance.

Please note that the website and payment process will be handled by a 3rd party vendor, and questions pertaining to payment status should therefore be directed to 1-8888-905-0242 as well.

## Further information

Work instruction	TI No. 135/20, Group 2, Service, WLH1
Vehicle list and allocation	See PCSS or attached list for reference
Technical Information*	See PCSS or the <a href="#">Aftersales Document Database</a> for reference

[WHL1 Customer Notification Letter sample.pdf](#)

**828.5 KB**

(105 views)

[WLH1\\_VIN List.xlsx](#)

**99.0 KB**

(41 views)

Created by [Ryan Cooney](#) on Nov 2, 2020 2:34 PM. Last modified by [Ryan Cooney](#) on Nov 5, 2020 11:23 PM.

878 Views [Report Abuse](#)

Categories: Panamera, Workshop Campaigns

Tags : [971](#), [workshop campaign](#), [mjl](#), [panamera \(971\)](#), [wlh1](#)

- Your Groups >
- Your Content >
- Your Places >
- Edit Profile >
- Change Password >
- Admin Console >
- PPN Administration >
- Discussion >
- Files >
- Document >
- Collaboration >
- Document
- Blog Post >
- Poll >
- Event >
- Photo Album >
- Idea >
- Space >
- Group >

© 2020 Dr. Ing. h.c. F. Porsche AG. Legal notice. Copyright. Terms of use. Privacy Policy. Cookie Policy. [010](#)