



# Technical Service Bulletin

## 40 Noises from the front suspension, the coupling rod is deformed

40 20 17 2061463/1 November 24, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro, Audi e-tron Sportback	2021	000001 - 003425	Not Applicable
Audi e-tron Sportback	2020	All	Not Applicable
Audi e-tron quattro	2019 - 2020	All	Not Applicable

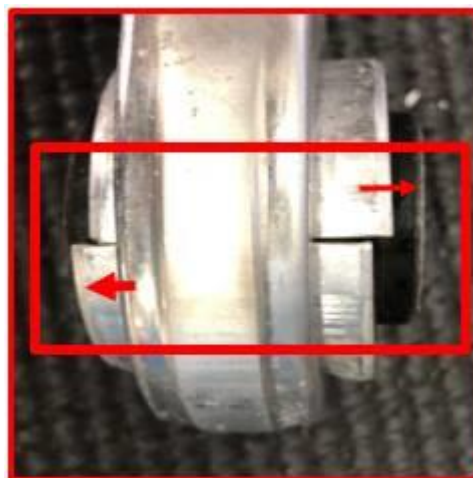
## Condition

### Customer states:

- Noises from the front suspension.

## Technical Background

The bonded rubber mounting of the coupling rod can be visually deformed (Figure 1).



**Figure 1.** Deformed bonded rubber mounting.



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## Production Solution

Improved assembly process from September 2020.

## Service

Replace the affected coupling rod(s) of the front axle (Figure 2) according to ELSA at Repair Manual: *Chassis >> Suspension, Wheels, Steering >> Front Suspension >> Front Axle >> Stabilizer Bar >> Coupling Rod, Removing And Installing.*



**Figure 2.** Coupling Rod.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	4078		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	Anti-Roll Bar Coupling Link Remove and Reinstall (1)	4078 1900	See SRT with associated operations



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	Anti-Roll Bar Coupling Link Remove and Reinstall (2)	4078 2000	See SRT with associated operations
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB #2061463/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Coupling Rod (Connecting Link)	01-02

## Additional Information

More information on this system can be found in the following resources:

- Elsa: Chassis >> Suspension, Wheels, Steering >> Front Suspension >> Front Axle >> Stabilizer Bar >> Coupling Rod, Removing And Installing.

All parts and service references provided in this TSB (2061463) are subject to change and/or removal.

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