



91-20-10TT – MQB3 Radio - New SiriusXM with 360L Services

Release date: 11/20/2020

Condition

ATTENTION:**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.****TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.****Applicable Vehicles**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2021	All	All	All	All

Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2061483/1	11/20/20	91-20-10TT	Original publication.

Technical Background

In model year 2021 vehicles equipped with new MQB3 radios, SiriusXM has broadened the service functionality to include SiriusXM with 360L services. This is a satellite and internet service allowing for more features and customizable functions within the vehicle.

In order for these radios to have full functionality, the customer will need to enroll into Car-Net®. If this does not happen, the radio will have functions “greyed out” not allowing the customer to receive the features/functionality. The radios would show satellite only channels and features.

**Note:**

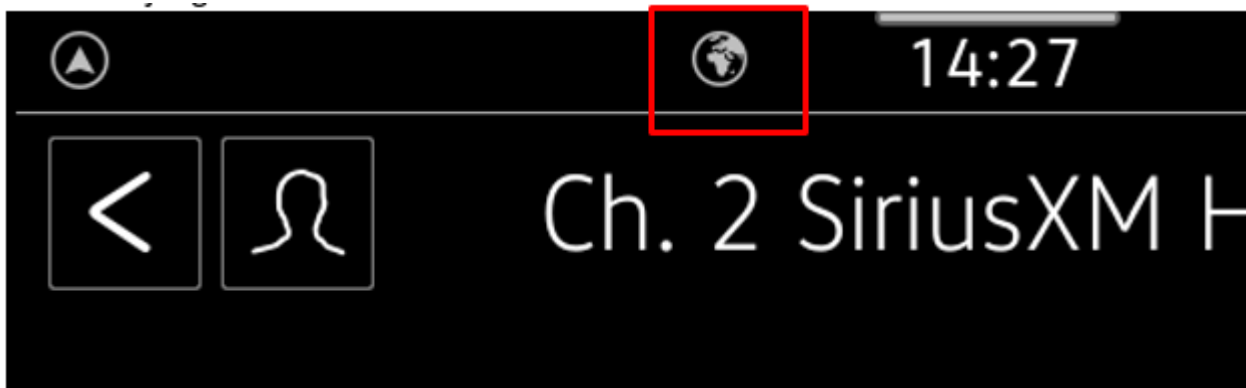
These radios do not need to be removed or claimed as warranty replacement. The customer simply needs to enroll into Car-Net® for all services to work properly.



Service

How to determine if 360L is not working due to missing Car-Net® enrollment:

Now Playing Screen



- Tune to SXM Hits 1 (Channel 2).
- Look for a globe to the left of the time in the HMI screen.
- Normally the globe shown in the red box above is bright white. If it is draft grey or does not appear, then the Car-Net® modem is not enrolled/connected.



Tip:

The customer 3-month All Access trial begins at time of sale/delivery.

For additional information on SiriusXM with 360L, go to siriusxm.com/VW-TrialBenefits

Additional Information

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