



## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.  
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

### Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Atlas	2021	All	All	All	All

### Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2061488/1	11/20/2020	66-20-03TT	Original publication.

## Technical Background

Exterior heated mirror(s) inoperative when ambient conditions are correct for operation. GFF may show no related stored faults.

## Service

- Install a battery maintainer on vehicle.
- Make certain the ODIS scan tool is updated to the latest level.

Under special functions tab:

- Run the ctrl module software configuration test plan on **-J386-** Drivers Door Control Module Electronics, address word 42.

Once test plan is finished:

- Clear any related faults, cycle the ignition and retest operation of the exterior heated mirror.

Additional verification of operation can be viewed in Measured Value Block information for **-J386-**, address word 42 for Mirror heater> Operating condition “active” & performance percentage reading “100%”.

If concerns remain for the right exterior mirror:

- Repeat the test plan procedure on **-J387-** Front Passenger Door Control Module Electronics address word 52.

## Additional Information

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