		GROUP	MODEL
		Product Improvement	See Model List on Page 1
	NUMBER	DATE	
		PI1802Y/Z (Rev 4, 11/12/2020)	March 2020
	PRODUCT IMPROVEMENT CAMPAIGN		
SUBJECT:	ENGINE REPLAC FOR DTC P	EMENT INSTRUCTIONS	

***** NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides information related to the Technical Service Bulletin previously published in July 2018 (PI1802 Rev 10, 03/16/2020) titled "Knock Sensor Detection System - ECU Logic Improvement" equipped w/THETA II engine. Specifically, this bulletin provides instructions on which procedures to follow if, after installation of the KSDS, any one of the subject vehicles below returns to the dealer with Diagnostic Trouble Code (DTC) P1326 (Knock Signal Range/Performance).

Model List:

Year	Model	Engine	Production Date
2014	Optima (TF)	2.4L GDI	8/29/13 - 4/25/14
2015-2018	Optima (TF/QF/JF/JFa)	2.4L & 2.0L T-GDI	4/16/14 - 7/11/18
2014-2018	Sportage (SL/QL)	2.4L & 2.0L T-GDI	9/30/13 - 4/5/18
2015-2018	Sorento (XMa/UMa)	2.4L & 2.0L T-GDI	1/3/14 - 3/7/18

If DTC P1326 is present, first perform the bearing clearance inspection with the Engine Bearing Clearance Tester device (SST KQ231-2T110QQK). This device checks the rod bearing clearance by placing air and vacuum into the cylinder block. Measure the bearing clearance and follow the instructions in this bulletin. <u>Refer to the flow chart found on page 2, then follow the appropriate procedure as outlined in this bulletin.</u>

A <u>Vehicle Diagnosis Number (VDN)</u> must be created with <u>or</u> without DTC P1326 after scanning for DTCs, prior to performing PI1802Y/Z. If a VDN is not created, Warranty claim submission issues WILL occur.

Before conducting the procedure, verify the vehicle is included in the list of affected VINs.

***** NOTICE

To ensure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service \rightarrow Warranty Coverage \rightarrow Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

Printed TSB copy is for reference only; information may be updated at any time. Always refer to KGIS for the latest information.

Circulate To:	I General Manager	Service Manager	I Parts Manager
Service Advisor	s 🛛 Technicians	🗵 Body Shop Manager	I Fleet Repair

Flowcharts A, B and C:

Follow the applicable flowchart upon documenting customer complaint for one (1) of the three (3) following concerns:

- A. DTC P1326 Stored... (Page 2)
- B. ENGINE NOISE... (Page 3)
- C. ENGINE, NO CRANK... (Page 4)

A. DTC P1326 STORED

Create PI1802Y Claim - No Techline PWA Required





B. ENGINE NOISE

Techline PWA Required; Diagnosis only Campaign Possible





C. ENGINE NO CRANK Techline PWA Required; Diagnosis only Campaign Possible Measure the remaining oil in the crankcase. Document engine rotational torque Check Max Under Torque Value and generate VDN 94 lb.ft. (94 lb.ft. towed in. Over 94 lb.ft. See Appendix 1 on page 25. -NO PASS crankcase was less than 1 liter PI180X"Z" Claim PASS Diagnosis coverage only; any required repairs are to be completed using normal service procedures. KSDS Software Completed ndate availab software Do Not Submit as a Yes PI180<u>S</u>

Note: If any concerns arise after completing the flow chart(s), open a Techline case online.



Bearing Clearance Inspection Procedure:

1. Open the hood and remove the engine cover.



IMPORTANT

Have the SST Engine Bearing Clearance kit ready. Place it on a table/cart next to the vehicle and use a fender cover.

 Remove the four (4) spark plugs (A) by referring to the "Maintenance → Power Train → Spark Plug → Repair procedures (Replacement)" in the applicable Shop Manual on KGIS.

Tightening torque for Spark Plugs: 10.9 – 18.0 lb.ft (14.7 – 24.5 N.m, 1.5 – 2.5 kgf.m)

- 3a. Using KDS, connect the VCI-II to the vehicle's OBD-II port.
- 3b. Turn the ignition to 'ON'.
- 3c. On the KDS screen, select '**Special Inspection'** on the bottom tab of the Home screen.
- 3d. Select the applicable vehicle model/year.

The <u>VIN</u> is recognized automatically and will populate the 'Model' and 'Year'.

- 4a. Enter the vehicle information: the vehicle mileage and <u>RO number</u>.
- 4b. Select 'Verify' to confirm the automatically detected VIN.



For troubleshooting assistance, contact the GITA Support Line at: (888) 542-4371.









- 5a. Under "Setting Event", select 'Bearing Clearance Measurement' and then select 'Next'.
- 5b. <u>Turn the ignition to '**OFF**' and remove the</u> <u>VCI-II after verifying the VIN on KDS</u>.



DO NOT attempt to start the engine at any time as damage to the SST and/or engine may occur.

6. <u>STOP on this screen</u>, proceed to step 7 first before continuing to KDS.

(i) IMPORTANT

DO NOT select 'Next' <u>at this time</u>. Proceed to steps 7 – 9 first and continue with KDS as instructed <u>after</u> installing the SST components.

7. Install the Dial Gauge fully into the Probe Rod and secure together by hand tightening the locking wingnut.



8. <u>Carefully</u>, insert the assembled SST Probe Rod and Dial Gauge into the Cylinder 1 spark plug hole and carefully turn the SST Crankshaft Rotator <u>by hand</u> clockwise until hand tight.

Damage to cylinder head can occur if spark plug hole is crossthreaded. DO NOT use a wrench to tighten the SST rod.









Printed TSB copy is for reference only; information may be updated at any time. Always refer to KGIS for the latest information. TSB: PI1802Y/Z (Rev 4) Multiple Models March 2020



9. Turn the Dial Gauge 'ON' by pressing the **'SET'** button.

<u>Reset the Bluetooth connection</u> by pressing both the '**MODE**' and '**SET**' buttons simultaneously and holding for two (2) seconds.

- Bluetooth icon will blink to indicate pairing mode
- 10. Using the KDS, select '**Next**' on the screen to proceed and begin Top Dead Center (TDC) setup on the KDS.



Follow the test procedure and sequence as outlined in this bulletin. <u>DO NOT skip any steps</u>.

11. Pair the Dial Gauge Bluetooth by selecting the device displayed on the screen. Device name is **SY303.**

(i) IMPORTANT

If the KDS is unable to locate the Dial Indicator Bluetooth device, select 'Previous' and repeat steps 9 - 10. <u>Ensure no other</u> <u>Bluetooth devices are near the</u> <u>KDS and Dial Gauge</u>.

12. Once the Dial Gauge is paired to the KDS, the shown screen will appear instructing to insert probe rod into **Cylinder 1**.









		NUMBER OF STREET					- 91
	Bearing Clearance Measurement						
1 Cylinder 1	2	Cylinder 3	- 3	Cylinder 4	- 4	Cylinder 2	
Preparation							0
Insert the probe rod into cylinder No. 1. (Do not connect the test hose to the probe rod beforehand)							



13. Insert the SST Crankshaft Rotator and turn the crankshaft clockwise as instructed on the KDS screen.



Removal of inner wheel liner and the use of general tools may be required to access and rotate the crank bolt on some 2.0L T-GDI engine models.

14. Initially, the "Value" 'Max' reading may not register when rotating crankshaft. <u>Continue to rotate the crankshaft slowly</u>.



Monitor the displayed reading on the KDS screen/gauge. <u>Turn the</u> <u>crankshaft slowly</u> as the value starts to increase.

 Once the 'Max' value is reached (sample shows Max: 2.86mm), <u>continue to turn</u> just past the 'Max' value reading and <u>STOP rotating the crankshaft</u> (sample shows 2.850mm value decreasing).

Note: The KDS may prompt to rotate the crankshaft 'counterclockwise' <u>if needed</u>.

Select 'Next'.

- 16. If TDC setup is completed successfully:
 - **DO NOT** turn the crankshaft rotator.
 - **DO NOT** select Start at this time.

STOP on this screen, proceed to step 17 to setup and connect the Engine Bearing Clearance Tester <u>before continuing to the KDS</u>.

***** NOTICE

<u>If TDC is NOT found,</u> the KDS may display a message that the cylinder was on the exhaust stroke. If so, repeat steps 13-16.











17. Prepare to setup the Engine Bearing Clearance Tester and components.

(i) IMPORTANT

DO NOT place the SST box over any paper work (ex. RO) as there is a water drain hole located underneath the box. Ensure that the compressed air supply provides consistent adequate air pressure. DO NOT use a portable compressor. <u>Always handle the SST box with care, DO NOT hit, drop, and expose to high heat</u> <u>sources or moisture</u>. Do not remove the cover (unless calibration is necessary).

Connect the following three (3) items to the SST Bearing Tester Box:

- 1. Power Cable (12V)
- 2. Air Compressor Hose
- 3. Test Hose

<u>Note:</u> The 12V power cable has red (+) and black (-) connector clamp ends.

- Turn the Bearing Clearance Tester power switch to the 'ON' position. Gauges should read as follow:
 - <u>AP</u> (Pressure) Gauge: (0.1 ~ .011MPa) <u>VC</u> (Vacuum) Gauge: (-73 ~ -83kPa)



19. Carefully, insert and connect the other end of the Test Hose to the Probe Rod fitting.



DO NOT touch or turn the Crank Rotator in any direction until instructed to do so on the KDS.



If the gauges do not read within specification, calibration of the SST box is required. Refer to TSB SST067 for details.





Page 10 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

20. Select 'Start'.

***** NOTICE The procedure outlined in this bulletin follows the engine's firing order sequence (1, 3, 4, 2).

 Locate the 'AP/VC' switch on top of the Bearing Clearance Tester Box and switch it to the 'AP' position. Select 'Next' to begin Cylinder 1 bearing clearance test.



The toggle switch has a 3-way operation. The center is neutral. Always toggle past neutral.

IMPORTANT

DO NOT touch or turn the Crankshaft Rotator in any direction until instructed to do so via KDS. DO NOT touch the clearance gauge, if touched, an error may occur.

22. The KDS screen will prompt to change the '**AP/VC**' switch to the '**VC**' position.

Select '**Next**' to complete. <u>There are three</u> (3x) rounds per cylinder to complete.





10:31 🖬 📷 📾 …							π.
	Bearing Clearance Measurement						
1 Cylinder 1	- 2	Cylinder 3	3	Cylinder 4	- 4	Cylinder 2	
Measurement							0
* Don't touch the clearance gauge. If touched, an error may occur.							
	1 Rour	nd 🔘	2 Round	3 Rou	nd		
	Previous		Next		Cancel		





23. Once Cylinder 1 test is completed, the KDS will prompt to take a picture of the tested cylinder. Select **'Take a picture'**.



24. <u>Carefully</u> remove the Test Hose and the Probe Rod from Cylinder 1.

The KDS will request to insert the Probe Rod into <u>Cylinder 3</u> and prompt to find TDC again. **Repeat steps 13-16**.

Repeat steps 19-23 to test Cylinder 3 and switching from '**AP** \rightarrow **VC**' and take cylinder photo.

25. <u>Carefully</u> remove the Test Hose and the Probe Rod from Cylinder 3.

The KDS will request to insert the Probe Rod into <u>Cylinder 4</u> and prompt to find TDC again. **Repeat steps 13-16**.

Repeat steps 19-23 to test Cylinder 4 and switching from 'AP \rightarrow VC' and take cylinder photo.

26. <u>Carefully</u> remove the Test Hose and the Probe Rod from Cylinder 4.

The KDS will request to insert the Probe Rod into <u>Cylinder 2</u> and prompt to find TDC again. **Repeat steps 13-16**.

Repeat steps 19-23 to test Cylinder 2 and switching from 'AP \rightarrow VC' and take cylinder photo.











Page 12 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

27. After completing the test of all four (4) cylinders, the KDS will prompt to check the crankcase oil level and to select the appropriate check box on the screen.

Select 'Next'.



28. <u>If the test result displays</u> "**PASS**", capture the screen image/screenshot for record keeping.

Select 'Finish'.

- Re-install all removed parts in the reverse order of removal
- No further action is required

<u>If the test result displays</u> **"NO PASS"**, capture the screen image/screenshot for record keeping. Then proceed to replace the engine assembly per the instructions.

Select 'Finish'.

 Proceed to page 13 to replace the engine assembly as outlined in this bulletin

(i) IMPORTANT

Save a copy of the screenshot for your records. It may be required to submit with a PWA (See Appendix 1 & 2 on page 25 and 28). Attach to the RO hard copy.

***** NOTICE

Cylinder 1 - 2 Cylinder 3 - 3 Cylinder 4 - 4 Cylinder 2

Measurement

Engine Oil Level

E L M F

Previous
Next
Cancel



If the KDS is not connected to the internet, up to five (5) results will stay pending in the queue until the KDS is reconnected with the "Special Inspection" application open. before a sixth (6th) test can be conducted.



Engine Replacement Procedure:

 Remove the engine assembly by referring to the "Engine and Transmission (Transaxle) Assembly → Engine and Transmission (Transaxle) Assembly → Repair procedures" chapter in the applicable Shop Manual on KGIS.

Refer to <u>TSB ENG190</u> for information regarding engine replacement practices.



- 2. After removal of the engine from the vehicle, remove all components that will need to be transferred by referring to the applicable Shop Manual on KGIS.
- 3. Place the new engine block on an engine stand.
- 4. Install all removed components from the old engine block onto the new engine block utilizing <u>all parts from Service Kit I and II</u>. **Be advised of the following notes**.

Tightening torque for Knock Sensor: 13.7 – 17.4 lb.ft (18.6 – 23.5 N.m, 1.9 – 2.4 kgf.m)

Notes:

High Pressure Pump & Roller Tappet:

- <u>Refer to TSB ENG083 for special</u> <u>attention and handling procedures of</u> <u>GDI-specific components.</u>
- When installing the high pressure pump and roller tappet onto the new engine, apply engine oil to the roller tappet, and O-rings of the high pressure pump.

Tightening torques of pump bolts: 9.4 – 10.9 lb.ft (12.8 – 14.7 N.m, 1.3 – 1.5 kgf.m)

Tightening torques of pipe flare nut: 19.5 – 23.9 lb.ft (26.5 – 32.4 N.m, 2.7 – 3.3 kgf.m)



***** NOTICE

Refer to <u>TSB ENG083</u> for gasoline direct injection (GDI) specific information, including related warnings and cautions for handling high fuel pressure system components.



High Pressure Fuel Pipe:

 Properly position the <u>new</u> fuel pipe (A) and then <u>hand-tighten</u> both flare nuts (B).



2. Install the pipe retaining bracket and bolt (C) and torque to specifications.



If the bracket and bolt are missing, order and install a new bracket and bolt.

Tightening torque (bracket bolt): 5.8 – 8.7 lb.ft (7.8 –11.8 N.m, 0.8 – 1.2 kgf.m)

3. Using a click-type/electronic torque wrench and SST 09314-3Q100, torque both flare nuts (B) to specifications.

Tightening torque (flare nuts): 19.5 – 23.9 lb.ft (26.5 – 32.4 N.m, 2.7 – 3.3 kgf.m)

<u>Click here to see a video tutorial of high</u> <u>pressure fuel pipe install (includes high</u> <u>pressure pump install).</u>

***** IMPORTANT

The high-pressure fuel pipe bracket and bolt must be installed AND properly torqued prior to torqueing the highpressure fuel pipe flare nuts.









Delivery Pipe:

- <u>Refer to TSB ENG083 for special</u> <u>attention and handling procedures of</u> <u>GDI-specific components.</u>
- Prior to installing the delivery pipe, be sure to replace all of the injector O-rings and injector retainers.
- Prior to installing the delivery pipe, apply engine oil to the injector O-rings.
- When installing the delivery pipe, use caution not to damage the tip of the injector.
- Be sure to replace the delivery pipe retaining bolts and torque them in the sequence shown.

Tightening torque of bolts: 13.7 – 17.4 lb.ft (18.6 – 23.5 N.m, 1.9 – 2.4 kgf.m)



***** NOTICE

Combustion seals must be compressed after installation and before attempting to install into the cylinder head. Use SST 09353 2B000 (refer to <u>TSB ENG083</u>).

Dipstick Tube & Dipstick:

- Prior to installing the new tube, lubricate the o-ring located at the bottom of the tube with engine oil.
- Install the red dipstick included in Service Kit I.

Tightening torque of bolt: 5.8 – 8.7 lb.ft (7.8 – 11.8 N.m, 0.8 - 1.2 kgf.m)

Intake Manifold:

- Prior to installation, replace the intake manifold gaskets.
- Torque bolts in the sequence shown.

Tightening torque of bolts: 13.7 – 17.4 lb.ft (18.6 – 23.5 N.m, 1.9 – 2.4 kgf.m)







Page 16 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

Exhaust Manifold:

- All engines supplied under this Product Improvement Campaign have the exhaust manifold studs configured for SULEV engines.
- Using the pictures to the right, check the exhaust manifold stud location and quantity. Relocate as required for ULEV engines and obtain one (1) extra from the removed engine.
- Prior to installation, replace the exhaust manifold gasket and front muffler gasket.
- Torque nuts in the sequence shown.

Tightening torque of nuts: 36.2 – 39.7 lb.ft (49.0 – 53.9 N.m, 5.0 – 5.5 kgf.m)

*For 15MY Sorento (XMa) vehicles only: check the underhood emissions label and record whether the label references ULEV or SULEV. This information is needed to select/order the correct replacement engine.

• <u>On Turbo engines</u>, replace the turbocharger oil feed line and gaskets.

Tightening torque of oil feed line bolt: 8.7 – 13.0 lb.ft (11.8 – 17.7 N.m, 1.2 – 1.8 kgf.m)

```
Tightening torque of oil feed line nuts:

5.8 - 8.7 lb.ft (7.8 - 11.8 N.m,

0.8 - 1.2 kgf.m)

Tightening torque of oil drain line nuts

and bolts:

5.8 - 8.7 lb.ft (7.8 - 11.8 N.m,

0.8 - 1.2 kgf.m)
```

- 0.8 1.2 kgf.m)
- Torque exhaust manifold nuts in the sequence shown.

Tightening torque of nuts: 36.2 – 39.7 lb.ft (49.0 – 53.9 N.m, 5.0 – 5.5 kgf.m)

SULEV (7 studs) (4) (1) (7) (6) (2) (3) (5)



KIA		KIA MOTORS CORPORATION VEHICLE EMISSION CONTROL INFORMATION				TION		
Conforms to regulations :				2015	MY			
U.S.EPA :	T2B5 LI	VC	0	BD :	CAII	Fuel :	Gasolin	18
California :	ULEV	PC	0	BD :	CAII	Fuel :	Gasolir	18
Group : EXMXVE2.44PE Evap. : EXMXR01300RE				No	DFI/H	IO2S(2)/W	U-TWC/T	WC A402
[WARNING] Loaded I/M testing of permanent four- must be conducted on a four-wheel dri Otherwise, a non-loaded test procedur				heel r	drive or tri ed synchit be perfo	action cont ronized dyo rmed.	rol-equipp namomete	A402 od vehicles





Oil Cooler Tube Assembly:

New engines may be supplied with a different oil cooler. Use steps below to determine the need for a replacement oil cooler tube assembly.

- If the new engine's (bigger) oil cooler (A) does not match the old engine's (smaller) oil cooler (B), replace the oil cooler tube assembly with the improved part. See parts table on page 23.
- If the new engine's (bigger) oil cooler (A) matches the old engine's (bigger) oil cooler (A), reuse the old engine's oil cooler tube assembly.
- If the new engine's (smaller) oil cooler (B) matches the old engine's (smaller) oil cooler (B), reuse the old engine's oil cooler tube assembly.



Drive Plate Bolts:

• Replace all seven (7) drive plate (AT) bolts.

Tightening torque of nuts: 86.8 – 93.9 lb.ft (117.7 – 125.5 N.m, 12.0 – 13.0 kgf.m)



Drive Plate Bolt (A/T)

Torque Converter

 If the torque converter has moved from the fully inserted position, carefully push inward while rotating the torque converter until it is recessed approximately 9/16 - 5/8" (14 - 16mm) (☑) into the transaxle case when reinstalling the automatic transaxle.



Not Fully Inserted

Fully Inserted



Page 18 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

5. Reinstall the assembled engine and transmission/transaxle into the vehicle.

Be sure to:

- Fill crankcase with 5W-30 oil (~5.8 quarts).
- Recommended Product: QUARTZ 9000 FUTURE FGC 5W-30 <u>Full Synthetic</u> SN PLUS, QUARTZ 9000 FUTURE XT 5W30 <u>Full Synthetic</u> SN PLUS, Mobil Super Synthetic 5W30 or above.
 If not available, use other brand 5W30 and <u>Full Synthetic</u> type with API SN/SN+/SP, ILSAC GF4/GF5 or higher service grade.
- Fill and bleed the cooling system with 50/50 coolant or mixture appropriate for area.
- Pressurize the fuel system before starting the vehicle.
- Reset engine adaptive values and perform steering angle sensor calibration.

Refer to <u>TSB ENG190</u> for information regarding engine replacement practices.

- 6. Confirm that the ROM ID is up-to-date. If not, reflash the ECU to the latest ROM ID available. Refer to PI1802 Knock Sensor Detection System ECU Logic Improvement
- Verify proper operation of the vehicle with road test, and <u>with the engine ON (running)</u>, <u>erase any stored DTCs</u> (e.g., EPS, ESC, and TPMS) that may have been set by this procedure. Verify no leaks exist and ensure engine oil and coolant are at their proper level.

If any DTCs are still active, follow any related diagnosis and repair as needed.

Knock Sensor Replacement:

- 1. Ensure the ignition is 'OFF'.
- 2. Disconnect the battery negative (-) terminal.
- 3. Disconnect the knock sensor (A) connector.
- Remove the intake manifold by referring to the "Engine Mechanical System → Intake Manifold → Repair Procedure" chapter in the applicable Shop Manual on KGIS.
- Loosen the knock sensor (A) retaining bolt (B) and replace the knock sensor.

Torque Specification for bolt (B): 13.7 – 17.4 lb. ft. (18.6 - 23.5 N.m, 1.9 - 2.4 kgf.m)

Reinstall all removed parts in the reverse order of removal and confirm normal engine operation and no DTC's.







Additional Instructions for AWD (XMa) 2.4L models:

 Remove the right front drive axle (A) by detaching the brake line and ABS retainer brackets (B) from the strut housing and knuckle then remove the two knuckle/strut retaining bolts (C).



2. Remove the five (5) transfer case retaining bolts (D).

Note: Three (3) located on the bottom.

Refer to the chapter in the applicable Shop Manual on KGIS for torque specifications.

Note: Two (2) located on the top.





3. Remove the two (2) drive axle bracket retaining bolts (E).





Page 20 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

4. Using a pry bar and rubber hammer, strike the axle where shown to release the right front drive axle (A).

Remove the right front drive axle (A) and set aside.



5. Remove the four (4) rear driveshaft retaining bolts (F).



6. Move the transfer case to the right for additional room to allow engine removal.

Additional Instructions for AWD (SL) 2.0L-T models:

1. Remove the two (2) bottom damper retaining bolts (A).



2. Remove the five (5) transfer case retaining bolts (B).

Note: Two (2) located on the top.

Refer to the chapter in the applicable Shop Manual on KGIS for torque specifications.





Note: One (1) located on the bottom left.



Note: Two (2) located on the bottom right.



3. Remove the two (2) drive axle bracket retaining bolts (C).



4. Remove the four (4) rear driveshaft retaining bolts (D).



5. Move the transfer case to the right for additional room to allow engine removal.



AFFECTED VEHICLE RANGE:

Model	Production Date Range
14MY Optima (TF)	August 29, 2013 through April 25, 2014
15-18MY Optima (TF/QF/JF/JFa)	April 16, 2014 through July 11, 2018
14-18MY Sportage (SL/QL)	September 30, 2013 through April 5, 2018
15-18MY Sorento (XMa/UMa)	January 3, 2014 through March 7, 2018

REQUIRED TOOL:

Tool Name	Tool Part No.	Figure	Comments
Torque Wrench Socket	09314 3Q100		Refer to <u>TSB ENG083</u> for
Injector Combustion Seal Ring Installer	09353 2B000		detailed usage instructions
Click-Type or Electronic Torque Wrench	N/A	0100 - 1 M	Locally Sourced
Bearing Clearance Tester Kit	KQ231 2T110QQK		Auto-shipped to Dealers For troubleshooting assistance, contact the GITA Support Line at: (888) 542-4371. For replacement parts, contact Snap-On Tools at: (888) 542-1011.
Oil Measurement Container	SST067BUCK		Will be auto-shipped to dealers at end of December 2020. For replacement parts, contact Snap-On Tools at: (888) 542-1011.

REQUIRED PARTS:

Part	MУ	Model	Part N	umber	Figure
Name	IVI Y IVIODEI	2.4L GDI	2.0L T-GDI	rigure	
	14-15	TF	21101 2GK06QQKR	N/A	
	14-16	SL	21101 2GK36QQKR	21101 2GK37QQKR	
		QF	21101 2GK06QQKR	21101 2GK08QQKR	
15 Engine Long	XMa <u>ULEV &</u> <u>SULEV</u>	21101 2GK11QQKR	N/A		
Block	17-18	QL	21101 2GK35QQKR	21101 2GK39QQKR	
	16-17	LIMo	21101 2GK31QQKR	21101 201220010	
	18	Uivia	21101 2GK33QQKR	ZTIUTZGKSZQQKK	
	16-18	JF, JFa	21101 2GK34QQKR	21101 2GK32QQKR	

<u>Note</u>: You may receive an engine with a part number ending in "QQK" when a part number ending in "QQKR" was ordered. Both part numbers are interchangeable and acceptable in the warranty claim.

Continued on page 23.



Page 23 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

Models	Part Name	Engine	Part Number	Figure
TF, SL, QF,		2.4L GDI	21111 2GK50QQK	
XMa		2.0L T-GDI	21111 2GK60QQK	
	Service Kit I JFa	2.4L GDI	21111 2GK51QQK	
		2.0L T-GDI	21111 2GK52QQK	ADD COT ADD
TF, SL, QF, XMa	TF, SL, QF, XMa Service Kit II UMa, QL, JF, JFa	2.4L GDI and 2.0L T-GDI	21111 2GK70QQK	
UMa, QL,		2.4L GDI	21111 2GK71QQK	
JF, JFa		2.0L T-GDI	21111 2GK72QQK	
All	Drive Plate Bolts	2.4L GDI and 2.0L T-GDI	23311 25050	•••••
	Oil Cooler Tube	2.4L GDI	25470 2G050QQK	D.
	(replacement is conditional, refer to page 17)	2.0L T-GDI	25470 2G650QQK	
	Knock Samer	2.0L-T	39250 2G700	NI/A
	Knock Sensor	2.4L	39250 2G100	IN/A

*Oil Cooler Tube assembly replacement is conditional, refer to page 17.

***** NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>PI1802Y/Z*</u> when accessing the WebDCS system.

Page 24 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

WARRANTY CLAIM INFORMATION FOR: PI1802 <u>Y1</u>, PI1802 <u>Z1</u> AND PI180<u>S</u> (DIAGNOSIS ONLY CLAIMS):

(i) IMPORTANT

REFER TO WARRANTY BULLETIN 2020-26 (PI1802<u>Y</u>, <u>Z</u> OR 180<u>S</u>) FOR MODEL-SPECIFIC LABOR OPERATIONS AND TIMES, AS WELL AS SPECIFIC CLAIM SUBMISSION PROCEDURES. **NOTE:** SEE APPENDIX 1 & 2 ON PAGE 25 AND 28 FOR ADDITIONAL TECHLINE PWA INFORMATION REQUIRED.

Flow Chart Symptom #A	Diagnostics	Repairs
	PCT Doop	R&R Knock Sensor
PI1802 <u>Y</u> DTC P1326 (No TL PWA Required)	DUT Fass	ECU Upgrade
		Engine R&R
	DOT NO PASS	Engine R&R + ECU Software Update

Flow Chart Symptom #B	Diagnostics	Repairs
Pi1802<u>Z</u> Engine Noise (TL PWA <u>Required</u>)		Inspection + Noise Check (N) (PI180S Claim) Repairs under normal warranty coverage MAY apply. Separate TL PWA case required
	Check Oil + BCT Pass	Noise Check + TL PWA + Engine R&R
		Noise Check + TL PWA + Engine R&R + ECU Software Update
	Check Oil + BCT No Pass	Engine R&R with TL PWA
		Engine R&R with TL PWA + ECU Software Update

Flow Chart Symptom #C	Diagnostics	Repairs		
	Check Oil Amount + Check Crank Rotation (+ 94lb.ft)	Inspection Only (PI180S Claim) – Repairs under normal warranty coverage MAY apply – separate TL PWA case required)		
PI1802 <u>Z</u>	Check Oil Amount + Crank Rotation (- 94lb.ft) + BCT Pass	Diagnosis Only (PI180S Claim) – Repairs under normal warranty coverage MAY apply – separate TL PWA case required)		
Engine No Crank (TL PWA <u>Required</u>)	rank uired) Crank Rotation (-94lb.ft) + BCT No Pass	Engine R&R with TL PWA		
		Engine R&R + ECU Software Update with TL PWA		
	Check Oil Amount +	Engine R&R with TL PWA		
	(no BCT)	Engine R&R + ECU Software Update with TL PWA		



Appendix 1 (Techline Prior Work Authorization)

Scenario	Description	Action Required
Flowchart A	DTC P1326 Stored	TL PWA required for all dealers – Video of condition Video requirement examples below are for illustration
Flowchart B	Engine Noise	 purposes, individual requirements will vary based upon the condition reported: Video should be continuous and show the VIN (most convenient VIN plate) and pan to show the
Flowchart C	Engine Seized Bearing Clearance Test <u>or</u> No Test	 engine condition. For engine seizures, attempt to turn over engine with torque wrench in video and exceeding 94 lb.ft. For hole in engine block, show hole in video For severe engine noise demonstrate severity of the noise without over accelerating (to RPM redline) the engine in video

<u>Note</u>: Additional information may be requested by the Techline agent, including but not limited to screenshot of the stored DTC(s), ROM ID and Bearing Clearance Test (BCT) results.

Oil Level Check: (Applies to all Flowcharts B and C)

- 1. Measure and record oil dip stick level.
- 2. Note oil dip stick reading on the RO.



Oil Level Measurement: (Flowchart C)

- 1. Remove oil filler cap, remove oil drain plug and drain oil into the supplied measuring container SST067BUCK and check oil level.
- 2. Record oil level reading.
- 3. Take photo of the oil level using KDS.





Page 26 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

Video Instructions for Seized Engine Inspection: (Flowchart C)

Prepare the vehicle prior to the video by removing the spark plugs and drive belt as well as setting the torque wrench to 94 lb.ft.

1. Start video showing vehicle and move in towards the inside door VIN tag.

2. Continue video and move to show the dash VIN tag.

3. Show the removed spark plugs.

4. Show the empty spark plug holes from the engine.







KIN

5. Show the removed drive belt and attached torque wrench to crank bolt.



- Show the engine being cranked and torque specification exceeding 94 lb.ft. torque.
- 7. Submit video with Techline PWA case.



Appendix 2 (Video Capture & Upload)

Note: Additional information required to open a Techline case including but not limited to screenshot of the stored DTC(s), ROM ID and Bearing Clearance Test (BCT) results.

The Chrome \mathbb{M} Solution be used to access the Techline portal. Follow the steps below to clear the default browser if it is other than Chrome \mathbb{M} .

For KDS Tab 10.1 Tablets:

- 1. Select "Settings" from the App Screen.
- 2. Select the "General" tab at the top.
- 3. Select "Default Applications".
- 4. If "Internet" is the default browser, select the CLEAR button.

If "Chrome" is the default browser, further action is not required.

5. When opening the Techline portal, select "Chrome" and select Always".



Open with		
Chrome	Better Open With	Internet
	JUS	T ONCE ALWAYS



.

Application manager

Default applications

_ ``

Designate

Calendar

Camera

Contacts

Email

Internet

Music

Weather

Application settings

View app information and manage app settings including storage, data usage, and permissions.

ps for certain tasks.

 \times

26

63

Software update

Wi-Fi

6

Bluetooth

Airplane mode

Smart Manager

Applications

Sound

More connection settin..

Data usage

Tap here to update the firmware to the latest version

and use the latest features.

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

For KDS Tab S2 Tablets:

- 1. Select "Settings" from the App Screen.
- 2. Select "Applications".
- 3. Select "Default Applications".

4. Select "Browser app".



5. Ensure "Chrome" is selected.





Attaching Video to a Techline Case:

1. Open K-Support in the device Chrome[™] browser or select the "Techline" button on KDS home page.

https://ksupport.kiausa.com



2. Open your existing Techline case for the vehicle requiring a video capture by selecting the case number.

ĉ	← -	>	G	http:	s://ksuppor	t.kiausa.com/Ca	seList/MyDraftCases	☆	. Е
0	KIA)		K-S	uppo	rt				WELCOME,
	\sim								
-					My	Draft Cases	My Open Cases	Dealer 0)pen Case
	All			Ţ	My	Draft Cases	My Open Cases	Dealer 0)pen Case
	All Dealer Na	-	Case #	•	VIN	Draft Cases	My Open Cases	Dealer C	Open Cas

3. Select "Attachment".

🖺 KIA Motors Guest Wifi	× 🚥 New Case K-Support	×	
$\bigtriangledown \ \ \leftarrow \ \ \rightarrow \ \ G$	https://ksupport.kiausa.com/	Case/NewCase/	☆ ♥ :
KIA K-	Support		WELCOME, P
	My Draft Cases	My Open Cases	Dealer Open Cases
	llapse All	🖺 Save as Draft	🖌 Submit Case 🏾 🏛 D
01 Category			
Category			Status
Repair Assistance	Prior Warranty Authorization	Quality Review	Draft
02 General Inform	nation		
03 DTC			
04 Checklist	_		
05 Attachment (3	i)		



E

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

4. Select "Add Files".

KIAI	Motors Guest Wifi ×	🚥 New Case	K-Support ×			
	\leftrightarrow \rightarrow C \triangleq ht	tps://ksupport	kiausa.com/Case,	/NewCase/	☆ 🌵	:
KI	K-Support			WELCOME,	withran, Nishad O <u>HELP</u>	1060
		My Draft Cases	My Draft Cases My Open Cases Deal		New Case	۹
¥Ε	xpand All 🛛 🖈 Collapse All		Save as Draf	t 🗸 Submit Case 🔋 🛙	ielete Case 📃 I	List
01	Category					
Categ	ory			Status	Case #	
Re	epair Assistance 💿 Prior Warra	nty Authorization	Quality Review	Draft	12391329	
02	General Information					
03	DTC					
04	Checklist					
05	Attachment (3)				_	
						dd Files
	File Name		Description *	Date	Upload B	-
No	0	Description		06/26/2017	Nishad Pavithran	Û
No 1	Ø					
No 1 2	₽ 20170613_091538[3].mp4	Description		06/26/2017	Nishad Pavithran	Û

- 5. Select "Camcorder" and the video camera will open.
- Start by recording the VIN. Ensure sun glare is not reflecting off windows or other objects.

Without stopping the recording, capture the area of the vehicle displaying the issue. i.e.;

- Engine Noise record the engine.
- Hole In Block record the side of the engine with the damage.
- Seized Engine record a technician trying to turn the engine over with a breaker bar.



Choose an action

***** NOTICE

NOTE: Ensure the video size is set to "Limit to email". <u>Only record the VIN and</u> <u>the engine exhibiting the concern.</u> Any additional information will increase the size of the video and make it difficult to upload or download.

 Stop the video when you captured what is needed. Select "OK" to use this capture or "RETRY" to capture the video again.



Page 32 of 32

SUBJECT: ENGINE REPLACEMENT INSTRUCTIONS FOR DTC P1326 (PI1802Y/Z)

- 8. Ensure a description of the recording. For example, engine knock or smoke from exhaust.
- 9. Select "Submit Case".

- ☆ ← → ♂ ▲ https://ksupport.kiausa.com/Case/NewCase/ ☆ ♥ : KIA K-Support HELP Deale My Draft Cases Q My Open Ca ¥ Expand All A Collapse All 🛱 Save as Dra/ 🖌 Submit G ≣ List 01 Category 12391329 Renair Assistance 02 General Informatio 03 DTC 04 Checklist 05 Attachment (3) Ø 20170613_091538[3].mp
- 10. Select "Yes" when the confirmation message below appears.

Note: Selecting anything other than "Yes" will not save the video capture.



