

## MB audio system - various complaints

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Topic number	LI82.60-N-071781
Version	1
Function group	82.60 Radio, audio, video systems
Date	10-06-2020
Validity	Model 907 with code E1O (MB audio system) with manufacturing date between 03.01.2020 and 08.14.2020
Reason for change	
Reason for block	

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### Complaint:

- Total failure/cannot be switched on/off/restarts
- Volume adjustment inoperative/faulty
- Various buttons inoperative/faulty
- Button lighting flickers/flashes
- Bluetooth inoperative/faulty
- USB flash drive is not detected
- Instrument cluster "goes crazy" (pointers move & various fault messages while driving)

### Cause:

Radio hardware fault.

### Remedy:

Replace radio.

Note: Please refer to this LI in the "Notes" section of the warranty claim!

Symptoms
Communication/information / Entertainment / Radio / Does not store selected station
Communication/information / Entertainment / Radio / Cuts out intermittently
Communication/information / Entertainment / Radio / Malfunction
Communication/information / Information display / Displays / Tachometer / Malfunction
Communication/information / Information display / Displays / Multifunction display / Multifunction display, error messages / Implausible messages despite properly functioning message systems
Communication/information / Entertainment / Radio / No audio
Communication/information / Entertainment / Radio / Device unavailable
Communication/information / Entertainment / Radio / Turns on without obvious cause
Communication/information / Entertainment / Radio / Goes off without obvious cause

Operation numbers/damage codes
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# XENTRY TIPS

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Op. no.	Operation text	Time	Damage code	Note
			820F9 E8	Function of head unit tone setting

Validity		
Vehicle	Engine	Transmission
Sprinter 907	*	*