



Service Bulletin

Bulletin No.: 16-NA-017

Date: October, 2020

INFORMATION

Subject: Ticking Noise and/or Noise When Turning Vehicle Off

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2016	2021			2.8L Diesel (RPO LWN)	All
GMC	Canyon						

Involved Region or Country	North America, Israel, Palestine, GM Korea Company
Condition	Some customers may comment on a ticking noise or a noise when turning the vehicle off.
Cause	This may be caused by the indirect Injectors, diesel exhaust injectors, throttle valve cycling and/or the turbocharger vanes cycling.

Correction

If you encounter a vehicle with the above concern, U.S. dealers should refer to the 2016 SKH Seminar January Emerging Issues - 10216.01D for an example of these noises. In Canada, dealers should access the GM Centre of Learning website, then follow this path: Resources / Video on Demand / GM Pro Centre of Learning / Service Technical / 2.8L Duramax Powertrain Noises - 16-NA-017.

If the noise is consistent with the examples shown, no repairs should be made.

If the noise is not consistent with the examples, refer to SI for further diagnosis.

Version	4
Modified	Released January 26, 2016 Revised July 23, 2018 – Added 2019 Model Year. Revised July 29, 2019 – Added 2020 Model Year. Revised October 22, 2020 – Added 2021 Model Year.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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