



**NUMBER:** 08-092-20

**GROUP:** 08 - Electrical

**DATE:** October 9, 2020

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**SUBJECT:**

Improper Up Shift With Paddle Shift

**OVERVIEW:**

This bulletin involves replacing both steering wheel paddle shifter.

**MODELS:**

2014 - 2020	(LD)	Dodge Charger
2015 - 2020	(LA)	Dodge Challenger
2018 - 2020	(WD)	Dodge Durango
2014 - 2020	(WK)	Jeep Grand Cherokee

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America, EMEA, APAC and LATAM.

**NOTE:** This bulletin applies to vehicles equipped with 6.2L Supercharged HEMI V8 SRT Engine (Sales Code ESD or ESJ) or 6.4L V8 SRT HEMI Engine (Sales code ESG or ESH).

**SYMPTOM/CONDITION:**

Customers may experience the following:

- When trying to upshift using the paddle shifter on the steering, the transmission will downshift instead.

**DIAGNOSIS:**

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	5RQ08DX9AD	Switch, Paddle Up, Right
1	5RQ09DX9AD	Switch, Paddle Down, Left

**REPAIR PROCEDURE:**

**NOTE:** Both left and right paddle shifter needs to be replaced at the same time.

1. Replace both the left and right paddle shifter. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>08 - Electrical / 8A - Audio/Video/ Entertainment/Connectivity / Switch, Remote Radio / Removal and Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
08-80-82-98	Switch, Steering Wheel Paddle Shifter - Replace Both (2 - Skilled)	6 - Electrical and Body Systems	0.7 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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