

STAR ONLINE PUBLICATION

Case Number: S1923000011 Rev E

Release Date: 10/30/2020

Symptom/Vehicle Issue: ESS Stop Start Disabled DTC B25C9 Driver Door Ajar Switch 2 Stuck Closed

Discussion:

NOTE>>> If DTC is active this Star Online does not apply, diagnose issue following diagnostics in service Library.

Review Service Bulletins 23-005-19, 08-077-19 Rev B, and **18-078-20** for applicability.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found