



## STAR ONLINE PUBLICATION



**Case Number:** S2008000167

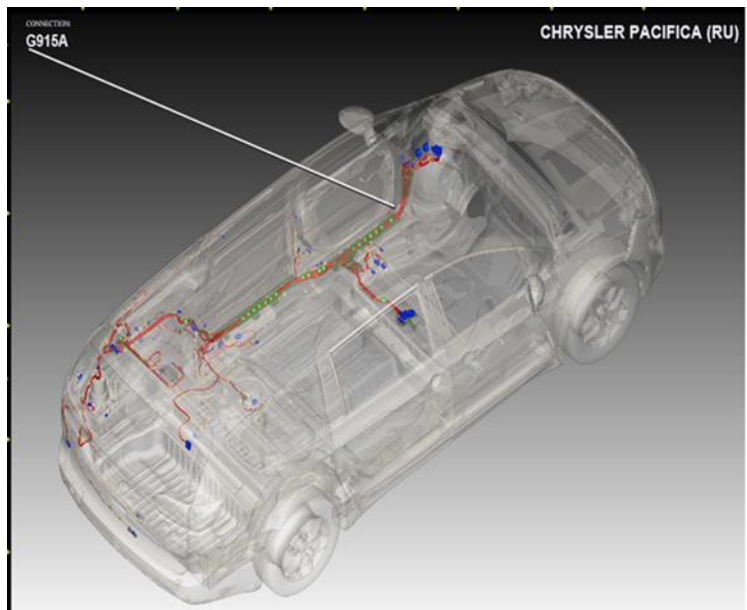
**Release Date:** 10/31/2020

**Symptom/Vehicle Issue:** Express Window Auto Up Feature Does Not Operate

**Customer Complaint/Technician Observation:** Owner complains that the window auto up feature does not operate. Technician observed DTC B224F-54 - Door Module Internal-Missing Calibration. The module cannot be calibrated; after calibration the module loses what was learned.

**Discussion:** Memory settings and calibrations are connected to the modules B+ feed and or ground circuits. Voltage drop the modules power and ground sources prior to any calibrations updates and correct as needed. No parts required.

Example below on a 2017 RU DDM (Driver Door Module) ground location G915A.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**