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Case Number: **S2008000165**

Release Date: 10/28/2020

Symptom/Vehicle Issue: Cannot Program Newly Installed Mopar Remote Start, Key Programming Fails, Keys Already Programmed Failing Response

Technician Observation: This case applies to newly installed Mopar remote start kits. Technician added sales code XBM and restored vehicle configuration as instructed. During the key programming process, the keys fail programming with a tool response; keys are already programmed, B222C-00 Vehicle Configuration Not Programmed, B1A24-00 Key Not Programmed.

Discussion: Inspect and confirm the remote start antenna has been securely connected at the RFHUB and at the antenna installed location. The RFHUB will not detect an open antenna DTC until the programming process has been completed.

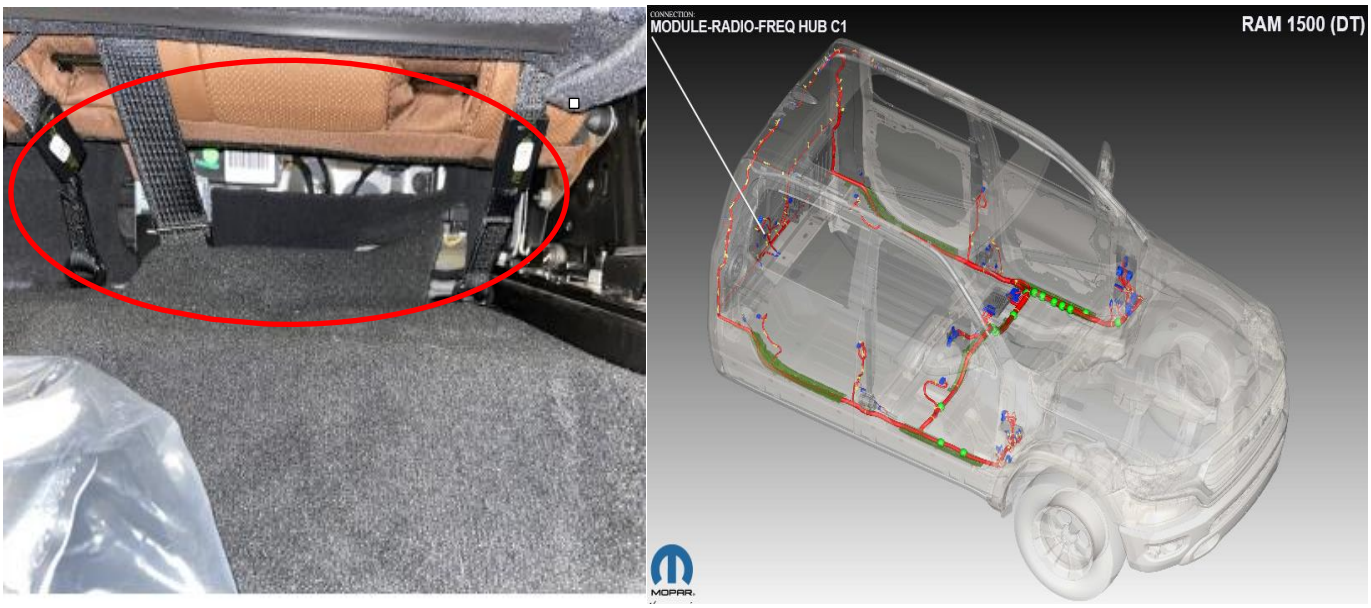

Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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Headliner location

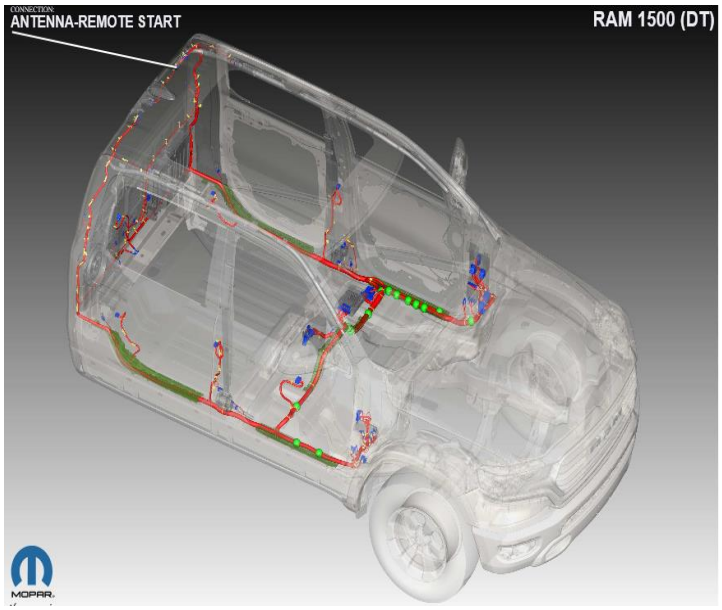

Fig 2

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