



STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: U1223-00 Lost Communication With Wireless Charging Pad Module Set In The BCM After A Remote Start Event

Discussion: On vehicles equipped with a Wireless Charging Pad Module (RFX) and Remote Start(XBM). When scanning a vehicle for DTC's you may find U1223-00 Lost Communication With Wireless Charging Pad Module Stored In The BCM.

If the U1223-00 DTC is only Active during a remote start event and then goes Stored when switching the ignition on during normal vehicle operation. Do not replace the Wireless Charging Pad Module for this concern. Engineering is currently developing a solution in the form of a BCM software update with an anticipated release date at the end of the first quarter of 2021.

If DTC U1223-00 remains Active after switching the ignition to Run in normal operation. The DTC flow chart and standard service information should be followed. This Star Online does not apply.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found