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To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

CUSTOMER SUPPORT PROGRAM 20TE10

Dealer Letter Available on TIS

Certain 2013–2015 Model Year Prius

Certain 2014–2017 Model Year Prius V

Extension of Coverage to the Intelligent Power Module (IPM)

• Customer Support Program 20TE10 Dealer Letter now available on TIS.

Refer to the Dealer Letter on TIS for additional information.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.