
PuMA measure

Visible Condensation in Self-Aligning Hub Cap

UR-V-2 65502968-01 - 10/29/20

Complaint:

The centre hub caps with self-aligning RR emblems have visible moisture behind the clear lens.

Cause

If specific environmental conditions are present, fogging or condensation may be visible through the clear lens.

Condensation may increase with wet/humid conditions and if the wheel/brake/hub components are hot.

During a workshop visit this situation can occur if the vehicle is washed shortly after it has been driven.

Measure

The hub cap is designed with a ventilation membrane on the back of the cap.

This allows for air pressure compensation during temperature change.

If a customer complaint is received, check the hub caps for any visible condensation.

Compare the condensation with the pictures in the attached document.

Scenario 1:

If fogging is visible through the clear lens as shown in pictures 1 & 2, then the hub cap is NOT defective and replacement is NOT authorised.

This small amount of condensation will disappear after a short drive of approx. 15 km/10 mls, or 24 hrs if the vehicle is parked within an air-conditioned building. This scenario is not a defect.

Scenario 2:

If water droplets are visible inside the centre cap as shown in pictures 3 & 4, then the faulty hub cap can be exchanged through warranty.

Warranty Info:

All warranty claims submitted for this defect must have a photo attached showing all defective parts with the VIN clearly displayed across the hub cap front face with permanent marker.

The defect must be clearly visible in the photo.

Use Defect code 36 13 05 50, Hub cover with self-aligning RR symbol Water ingress / condensate.

Validity information

Model series:	[RR1, RR3, RR2, RR5, RR4, RR11, RR22, RR12, RR6, RR31, RR21]
Engine range:	[N73/TU, N74R, N74N, N74L, N73]

Body style: [ALL]
Fault codes: []
Production period: -

Repair overviews

36/10/004/11707/11784/11787, Hub cap with self-aligning Rolls-Royce badge, Both sides / all, , Condensation, , Checking, repairing, replacing

Attachments

Number of attachments: 1