



Technical Journal

TITLE:

Leather dashboard, leather comes loose

REF NO: TJ 29012.6.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2020-10-02	STATUS DATE: 2020-10-09
FUNC GROUP: 8811	FUNC DESC: Instrument panel	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
Leather dashboard.jpg	1.2691 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2012-2016		0151101-0200260	201120-201614
135							2012-2016		0213101-0377263	201120-201616
136							2012-2016		0118101-0274097	201120-201619
144							2014-2015		0070627-0087833	201336-201515
156							2014-2017		0500127-9999999	201320-201616
156							2017-2017		0000001-0015412	201617-201621
234							2017-2017		0000350-0027064	201617-201717
235							2017-2017		0000160-0035045	201624-201717
256							2016-2017		0000561-0190071	201505-201717
542							2012-2014		0123001-0144301	201146-201325

CSC Customer Symptom Codes

Code	Description
L9	Instrument panel/dashboard/Loose, poor fit, warped, wrinkled
N2	Instrument panel/dashboard/Blistered/bubbled/peeled



VST Operation Number

VST Operation Number	Description
88107-2	Dashboard replace.

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

* Structure week and chassis range for 234, 235 and 256 has been updated.

Leather on dashboard may come loose on small areas.

Product modification:

The amount of glue used for fastening the leather has been increased and finetuned. Process has been optimized and more measurements introduced.

SERVICE:

In case of customer complaints regarding leather coming loose from the dashboard, complete dashboard must be replaced.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support Not Needed", use function group 8811.

To view TJ attachment continue to next page. This TJ has one attachment.

