



# Technical Journal

TITLE:

**Cup Holder Shutter sliding too easy**

<b>REF NO:</b> TJ 35104.2.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2020-09-23	<b>STATUS DATE:</b> 2020-09-29
<b>FUNC GROUP:</b> 8825	<b>FUNC DESC:</b> Storage basket; storage tray; storage sh	Page 1 of 10	

“Right first time in Time”

## Attachment

File Name	File Size
TJI-518386-1_1_0_en-US.pdf	2.3372 MB

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-9999		0000448-9999999	201835-999952
225							2019-2019	21	0000001-0347053	201817-201919
225							2019-2019	22	0000001-0347637	201838-201919
227							2019-2019		0000001-0030010	201846-201919

## CSC Customer Symptom Codes

Code	Description
VV	Center console/Cup holder problems
WM	Center console/Lid difficult to open/close or broken

## VST Operation Number

VST Operation Number	Description
98743-2	Cup holder shutter adjustment acc. to TJ 35104



## **DTC** Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## **DESCRIPTION:**

\* Vehicle type S60 added.

If the cup holder shutter in the center console opens or closes too easy, see Service.

## **SERVICE:**

Add tape, p/n 31217977 according to the attached instruction. The tape should be applied on passenger's side.

*Warranty claim info:*

*To get warranty claim accepted for a job described in this TJ, please use the attached VST OP number.*

## **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8825.

**To view TJ attachment continue to next page. This TJ has one attachment.**

# Volvo Car Customer Service

TJ Instruction VCC-518386-1

<b>Title</b>	Cup holder shutter	<b>Page</b>	1 ( 8 )
<b>Action</b>	Product fix	<b>Operation number:</b>	98743-2

<b>Issue</b>	<b>Date</b>	<b>Reason</b>
1	2019-12	First issue

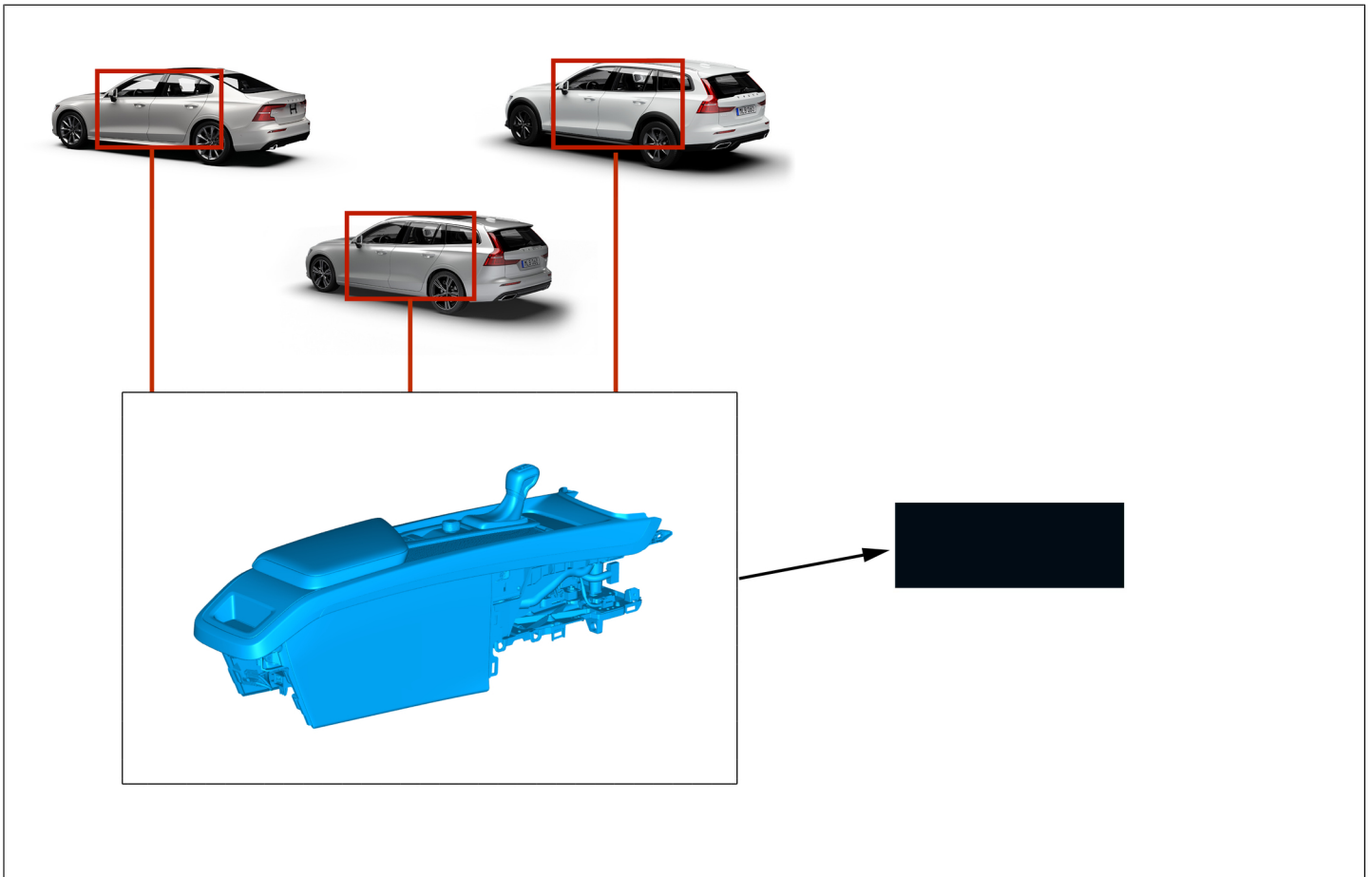
## Affected vehicles

<b>Model year</b>	<b>Model</b>
2019, 2020	S60 (19-)
2019, 2020	V60 (19-)
2019, 2020	V60 Cross Country (19-)

## Materials

<b>Materials</b>	<b>Qty.</b>	<b>Part No.</b>	<b>Notes</b>
Tape	0.1	31217977	

**Adjustment**



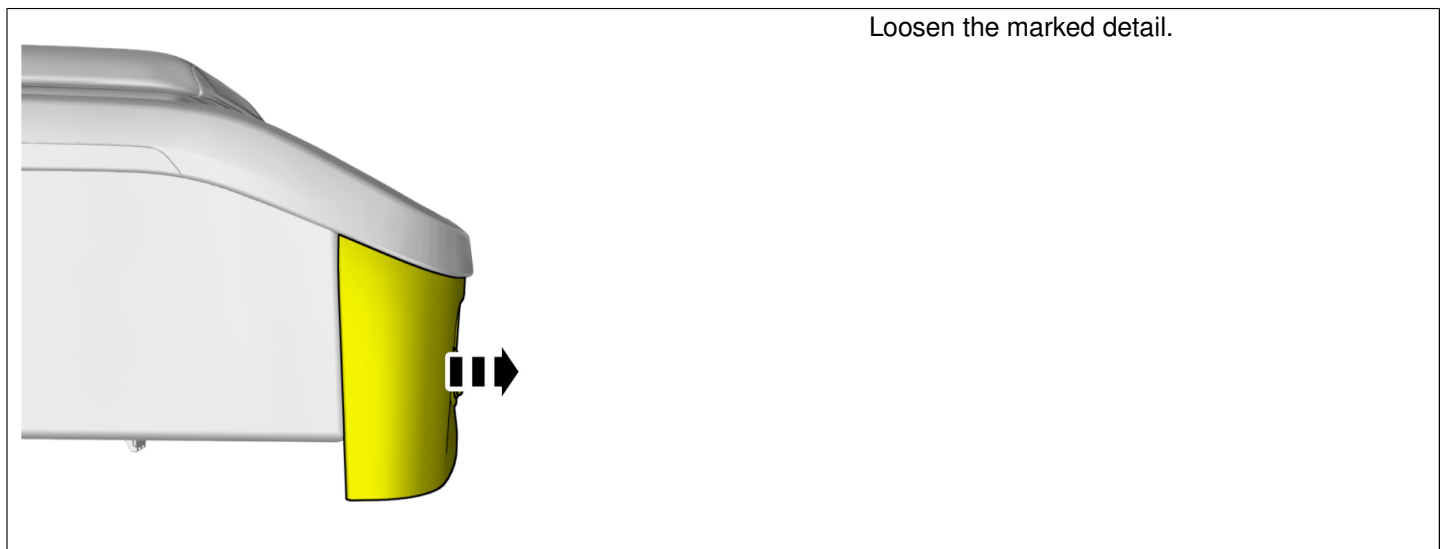
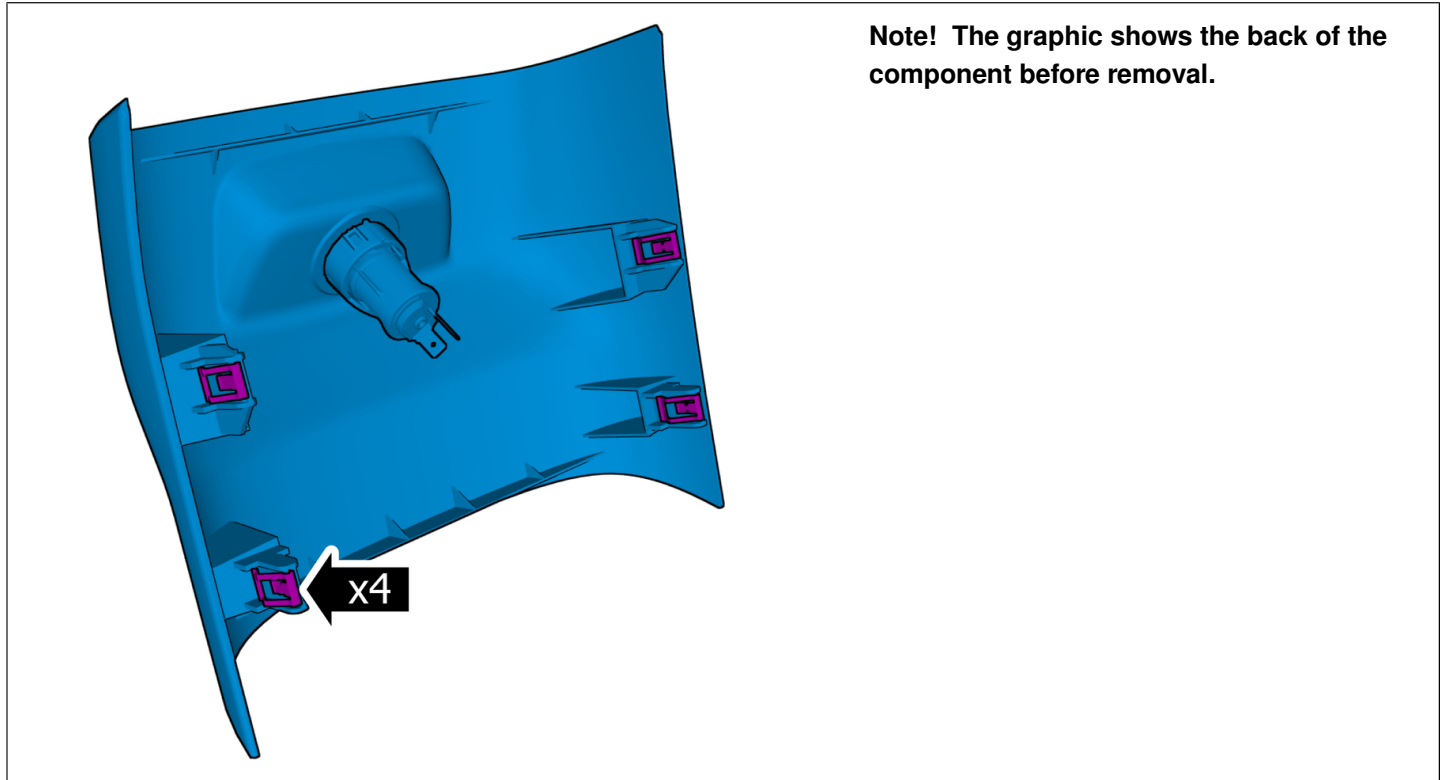
**Color symbols**

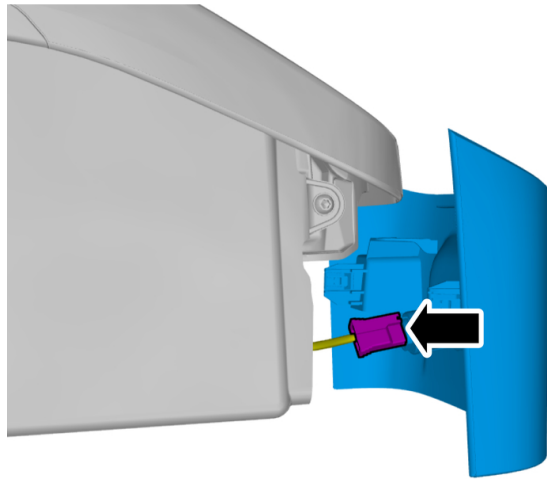
The color chart consists of six numbered circles arranged in a 3x2 grid. The top row contains circles 1 (blue), 3 (magenta), and 5 (purple). The middle row contains circles 2 (green), 4 (yellow), and 6 (grey). The bottom row contains circle 2 (orange).

**Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.**

- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.

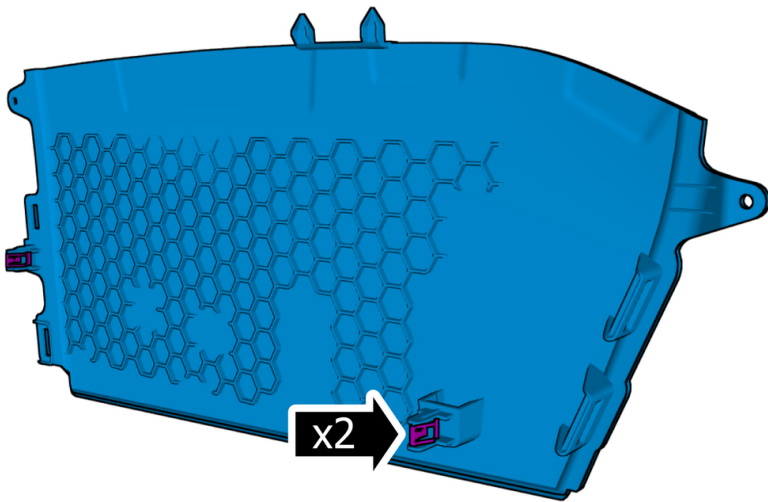
Remove floor console , refer to:  
Removal, replacement and installation  
8 - Body and interior  
88 - Interior equipment  
882 - interior equipment



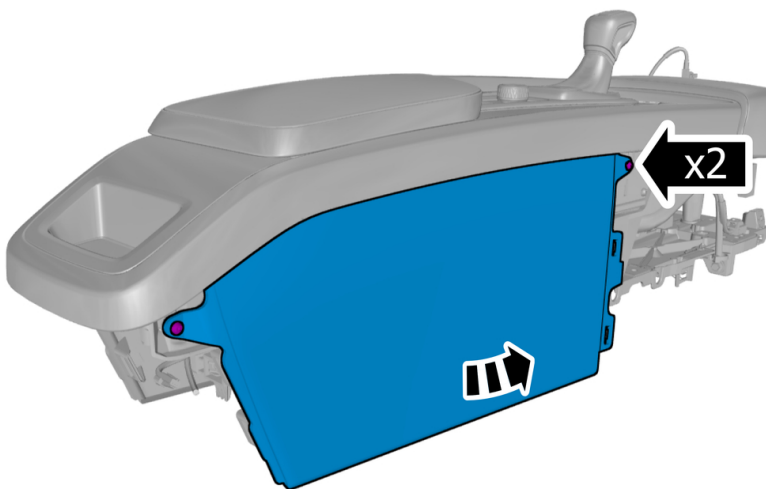


**Note!** The number of connectors may vary depending on the vehicle's equipment level.

Disconnect the connector.  
Remove the marked part.



**Note!** The graphic shows the back of the component before removal.

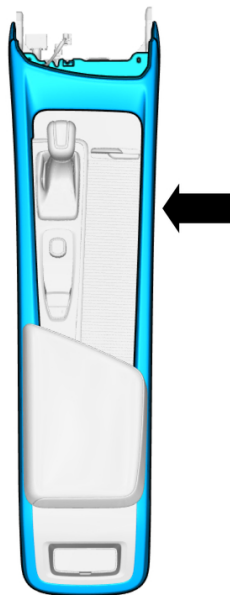


Remove the screws.  
Remove the marked part.

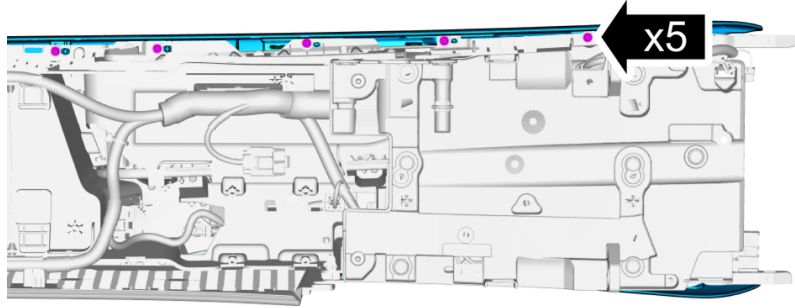
Remove the screws.



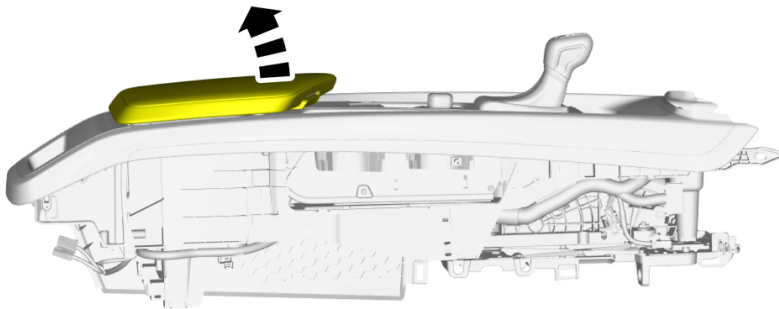
Note! Orientation view



Remove the screws.

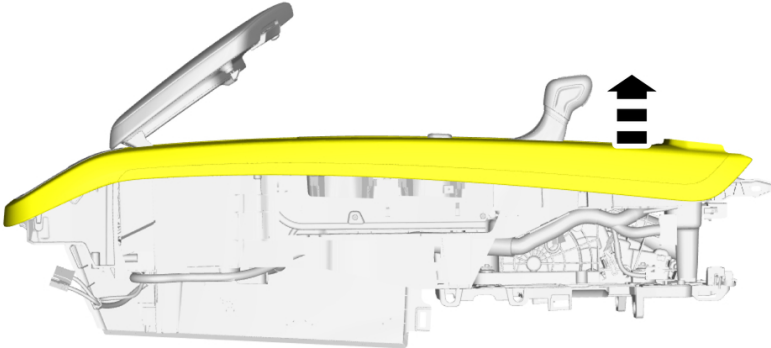


Fold marked part aside.



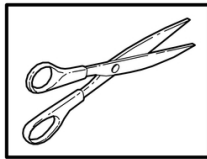
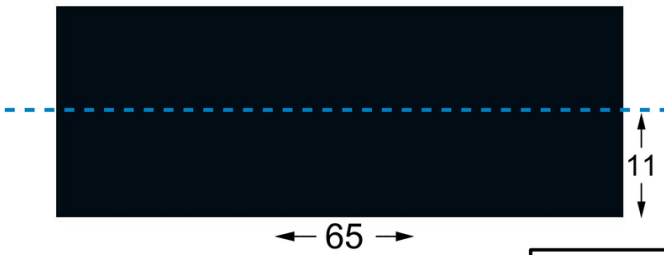


Loosen the marked detail.

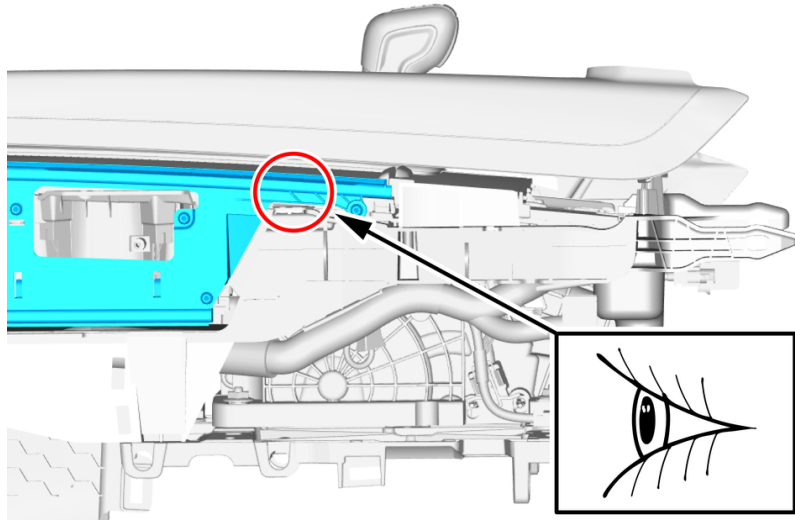


mm

Note! Only use the specified material.

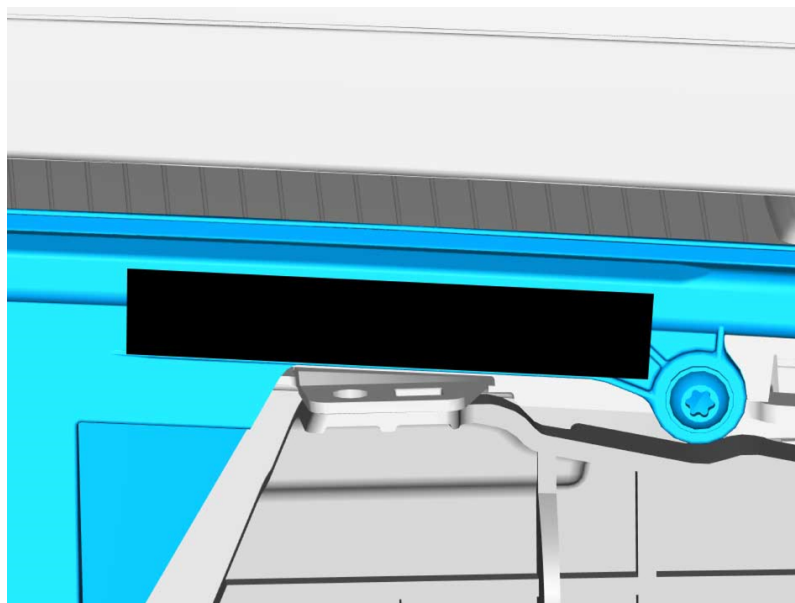


**Note! Orientation view**



**Caution! Make sure the component is fitted as illustrated.**

**Note! Only use the specified material.**



**Installation**

To install, reverse the removal procedure.