



Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing	Finance
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Aftersales Bulletin

RR31 Door Close Assist Defect Codes

Situation

In order for vehicle component defects to be investigated, it is essential that correct defect and labor codes are used when submitting claims.

Please use the following codes for cases where the door close assist unit has become detached:

Defect codes

51 21 14 41 00 Door Close Assist system for front door poorly adapted/fitted

51 22 12 41 00 Door Close Assist system for rear door poorly adapted/fitted

Labour codes

51 21 041 Removing and installing / replacing left or right door closing unit (front) main time

51 22 041 Removing and installing or replacing door closing unit (rear) main time

If you have any questions please contact service.warranty@rolls-roycemotorcars.com