



SIM 51 02 20

2020-10-02

## SERVICE ACTION: F60 TAILGATE HANDLE STRIP

This Service Information Bulletin (Revision 1) replaces SI M51 02 20 dated **September 2020**.

**What's New** (Specific text highlighted):

- Parts
- Warranty

Please perform the procedure outlined in this Service Information on the affected vehicle before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

**MODEL**

E-Series	Model Description	Production Date
F60	MINI Countryman	July 9, 2020

**SITUATION**

The incorrect tailgate handle strip may be installed. This service action only affects one (1) vehicle.

**CAUSE**

The incorrect tailgate handle strip may have been installed during production.

**CORRECTION**

Check the tailgate handle strip and replace if necessary.

**PROCEDURE**

If the tailgate handle strip is black, it must be replaced with a chrome handle strip following repair instructions **REP 51 13 403 "Replacing the tailgate handle strip"**.

If the handle is already the chrome style, no work is necessary.

**PARTS INFORMATION**

Part Number	Description	Quantity
51 13 7 391 244	Tailgate handle strip (RVC, chrome)	1 if necessary
51 14 9 447 810	Badge on the rear side	1 if necessary

**WARRANTY INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above that apply:

<b>Defect Code:</b> 0051100500	<b>F60 Check tailgate handle, do rework if necessary</b>
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**Vehicle is already in the workshop-**

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 69 931	Checking the tailgate handle strip (No repair is necessary)	3 FRU
Or:			
# 2	00 69 932	Replace the boot-lid grab handle and the rear badge as necessary.	5 FRU

Or:

**The vehicle arrives at your dealer and this Service Action shows open (No other main work will be performed or claimed during this workshop visit)**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 69 374	Checking the tailgate handle strip (No repair is necessary)	5 FRU
Or:			
# 4	00 69 375	Replace the boot-lid grab handle and the rear badge as necessary.	7 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 02 20 WP 1), unless otherwise required by State law.

### QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department