



Bulletin No.: PIC6419  
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# Preliminary Information

## PIC6419 Super Cruise Disengages Shortly After Engagement - Arizona, Iowa, and Texas Only

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT6	2018 - 2020	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL (Super Cruise)
Condition	A customer may comment that Super Cruise will Engage, then Disengage shortly afterwards. It may have been noticed that the condition started approximately October 1st 2020. This issue only affects vehicle in Texas, Arizona, and Iowa.
Cause	Error in latest version of Digital Map.

### Correction:

An updated Map version will be released starting on 10/23/2020 through Over The Air (OTA) programming to correct this concern.

### Version History

Version	1
Modified	10/21/2020 - Created on.



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