



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 66M2 / Trailer Hitch Cross Member Bolts

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Advisor	

Date: November 03, 2020

Issue: Over time, an unexpected noise might be heard originating from the area around the trailer hitch.

- Repair:**
- REPAIR AVAILABLE – November 04, 2020 - Replace bolts for trailer hitch cross member.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Allocation: There will be no parts allocation.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2021	E-TRON QUATTRO	748
USA	2021	2021	E-TRON SPORTBACK QUATTRO	6
CAN	2019	2021	E-TRON QUATTRO	72
CAN	2021	2021	E-TRON SPORTBACK QUATTRO	2

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – November 2020

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.