



Technical Service Bulletin

PSS 96 Intersection assist/lane change assist is sporadically not working, DTC B200FF9 is stored

96 20 59 2061155/1 October 29, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A6 allroad, A6 Avant, S6, RS6 Avant, A7, S7, RS7, A8, S8, Q7, SQ7, Q8, SQ8, and RS Q8	2021	All	zFAS
Audi e-tron quattro, Audi e-tron Sportback	2020 - 2021	All	zFAS

Condition

Customer states:

- The customer is concerned about the sporadic failure of the intersection/lane changing assist.

One or more of the following messages are shown in the instrument cluster:

- “Intersection assist Malfunction! Please contact service.”
- “Lane change and exit warning: Malfunction! Please contact service.”
- “Rear intersection assistant: Malfunction! Please contact service.”
- “Audi pre sense: Malfunction! Please contact service.”

Workshop findings:

The following DTC may be stored one, or both lane change assistance control modules, J769 and J770 (address word 003C and/or 00CF), **OR** in one, or both front corner radar control modules, J1088 and J1089 (address word 00DB and/or 00DC):

One or both lane change assistance control modules:

- **DTC B200FF9** (Internal malfunction) with symptom codes 1311057, 1311058, 1311059 or 1311060.

One or both front corner radar control modules:

- **DTC B200FF9** (Internal malfunction) with symptom code 1311089.



Technical Service Bulletin

Technical Background

The diagnostics routines are too sensitive, causing the DTC to be entered erroneously.

Production Solution

Improved software 0487 is planned for production and service.

Service

1. Explain to the customer that a solution is forthcoming for the 2nd quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2061155) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2020 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.