Technical Service Bulletin

91 MIB2 High: rearview camera/overhead view camera does not turn on

91 20 35 2055026/5 November 10, 2020. Supersedes Technical Service Bulletin Group 91 number 19-80 dated August 26, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, A5, Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Cabriolet, and RS 5 Sportback	2018	N900031 - N999999 Or A900001 - A999999	MIB2 High
Q5, SQ5	2018	All	MIB2 High
A3, A3 Cabriolet, A4, A4 allroad, Q7, SQ7, S3, and S4	2017 - 2018	All	MIB2 High

Condition

REVISION HISTORY		
Revision	**Date**	**Purpose**
5	-	Revised *Service* (Added info about applicability)
4	08/26/2019	Revised *Condition* (Added Software Version)
3	07/11/2019	Revised header (Corrected Elsa display issue)

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Customer states:

For vehicles with < 0318 camera software (address word 006C):

- The rearview/overhead view camera and the optical parking aid are sporadically not switched on when moving into reverse. The previously adjusted menu (radio, navigation, etc.) stays the same (Figure 1).

- The parking aid button in the center console lights up and an acoustic obstacle warning is given.

For vehicles with camera software >= 0318 (address word 006C):

- The picture of the top view camera is black and no guide lines are shown (Figure 2).

Figure 1. *Previously adjusted menu stays the same (vehicles with camera software < 0318).*

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Figure 2. *Camera picture without guidelines (vehicles with camera software 0318).*

Workshop findings:

- No relevant DTCs are stored.

Technical Background

The MIB2 High software needs to be updated.

Production Solution

New infotainment software introduced into MY19.

Service

Required equipment:

- ODIS Tester.
- SVM code.

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- MIB2 High Software update on SD Card (See *Required Parts and Tools* or Download the software from MirrorServer using the SD Creator Program).

Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work).

Service work:

Update the MIB2 High infotainment system using either Method 1 or Method 2 according to TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)* and use SVM code indicated below:

Vehicle	SD Creator Part number	SVM code
A4, A5, Q5, and Q7	4M0906961BN	MHI2QUS5087
A3	4M0906961CB	MHI2US5107

Method 1: Automated update using ODIS

Method 2: Manual update due to SVM code or Server issues
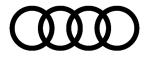
⚠️ **Note:**

This update is **not applicable** to MY18 vehicles **produced in or after May 2018!**

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles.		
	• G10 for CPO Covered Vehicles – Verify Owner.		
	• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	According to TSB #2047576
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU

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Claim Comment:	As per TSB #2055026/5

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Vehicle	Part number	SVM code
A4, A5, Q5, and Q7	4M0906961BN	01 (Shop tool)
A3	4M0906961CB	01 (Shop tool)

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2047812, *00 SD Creator: how to setup and use the SD Creator for obtaining vehicle software updates via the MirrorServer.*

- TSB 2047576, *91 MIB2 High Software Update Instructions (PR Code 7UG).*

All part and service references provided in this TSB (2055026) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.