



Technical Service Bulletin

91 MIB2 High: Audi Smartphone Interface's (ASI) title, album name, and artist shown as "Unknown"

91 20 32 2053257/2 November 10, 2020. Supersedes Technical Service Bulletin Group 91 number 18-24 dated December 13, 2018 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A3 Cabriolet, S3, A3 Sportback, A3 e-tron, RS 3, A4, A4 allroad, S4, Q7, and SQ7	2017	All	MIB2 High with Audi Smartphone Interface
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, Q5, and SQ5	2018	All	MIB2 High with Audi Smartphone Interface

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title Revised <i>Service</i> (Added note about applicability)
1	12/13/2018	Initial publication

Customer states:

- When playing music in the CarPlay menu the title, artist, or album name are shown as "Unknown".

Workshop findings:

- This happens mainly in the instrument cluster. The MMI displays all the music information correctly in the menu for Audi Smartphone Interface (ASI).



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Technical Background

The software needs to be updated.

Production Solution

Improved MIB2 software.

Service

Required equipment:

- ODIS Tester.
- SVM code.
- MIB2 High Software update on SD Card (See *Required Parts and Tools* or Download the software from MirrorServer using the SD Creator Program).

Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work).

Service work:

Update the MIB2 High infotainment system using either Method 1 or Method 2 according to TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)* and use SVM code indicated below:

Vehicle	SD Creator Part Number	SVM Code
A4, A5, Q5, and Q7	4M0906961BN	MHI2QUS5087
A3	4M0906961CB	MHI2US5107

Method 1: Automated update using ODIS

Method 2: Manual update due to SVM code or Server issues



Note:

This update is **not applicable** to MY18 vehicles **produced in or after May 2018!**



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	According to TSB #2047576
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2053257/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
4M0906961BN	A4, A5, Q5, and Q7 MMI software update (SD Card) – Or download via SD creator Software	01 (Shop tool)
4M0906961CB	A3 MMI software update (SD Card) – Or download via SD creator Software	01 (Shop tool)

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2047576, *91 MIB2 High Navigation Software Update Instructions (PR Code 7UG)*.



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- TSB 2047812, *00 SD Creator: How to setup and use the SD Creator for obtaining vehicle software updates via the MirrorServer.*

All part and service references provided in this TSB (2053226) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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