



Technical Journal

TITLE:

Panoramic sunroof, roller shade/blind hanging loose

REF NO: TJ 35583.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2020-10-21	STATUS DATE: 2020-10-26
FUNC GROUP: 8369	FUNC DESC: Miscellaneous	Page 1 of 4	

“Right first time in Time”

Attachment

File Name	File Size
A - TJ 35583.jpg	0.0183 MB
B - TJ 35583.jpg	0.0317 MB
C - TJ 35583.jpg	0.0303 MB
TJ 35583.jpg	0.1162 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
225							2019-9999	21	0000001-9999999	201817-999952
225							2019-9999	22	0011261-9999999	201838-999952
227							2019-9999	21	0000001-9999999	201846-999952
235							2017-9999	21	0000001-9999999	201624-999952
236							2017-9999	21	0000001-9999999	201646-999952
246							2018-9999	21	0000001-9999999	201717-999952
256							2016-9999	21	0000001-0999999	201505-999952

CSC Customer Symptom Codes

Code	Description
VJ	Sun/moon/convertible roof/Fits poorly
SC	Sun/moon/convertible roof/Hard/impossible to open/close
4S	Electric sun blind (panorama roof)/Does not work



VST Operation Number

VST Operation Number	Description
83612-2	Sun shade / inner panel sun roof replace

DESCRIPTION:

If the roller blind on the panorama sunroof is hanging down and loose in the car, then follow advice under Service.

Problem has been found mainly on newer cars before delivery. Investigations ongoing.

SERVICE:

Before repairs, check the roller blind to see if there are any abnormalities in the following areas as shown in photos A, B and C:

- A. Rollo tube pinching. There should be 6 separated pinchings in the tube, check each pinch that the depth is good. If possible, measure the depth using a caliper.
- B. Socket for rollo fixator. Check if any cracks or imperfections in the plastic.
- C. Roller blind fixator. Check the wings to see if there are any cracks or imperfections in the plastic.

If any problems are found, please replace the roller blind according to VIDA method (search for VCC ID: VCC-371003-6) and send a Vehicle Report with the findings including some photos.

If no abnormalities / damages could be found, repair the car by rolling back the roller blind to the correct position.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 83612-2

VEHICLE REPORT:

Yes, please submit a Vehicle Report in order to help our investigation. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8369.

Normally after the parts been replaced it is hard or impossible to say what caused the issue, so findings from the workshop technician, together with photos, are valuable to understand the root cause.

To view TJ attachment continue to next page. This TJ has four attachments.



