

SERVICE POLICY LETTER

Reference number:	SPL-06-1449	Issued: 30 October, 2020
Subject:	Conditioned Carbon Ceramic Brakes	
Applicable to:	All Dealers	
Distribute to:	Head of Business After Sales Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

This Policy Letter is to inform you that from 01 November, 2020, vehicles will no longer be delivered with fully conditioned Carbon Ceramic Brakes (CCB). This change only affects Vantage vehicles with the optional CCB system (20MY onwards) and all DBS Superleggera. This policy is in line with practices by other manufacturers with similar brake systems.

Customer Information

During the handover process, you must inform the customer that the brake pads are not fully conditioned, and that care should be used when the vehicle is first used. Guidance should also be given on how to condition the brake pads.

For Road Use

For normal road use, advise the customer that for the first 200 miles or 300 km, heavy braking should be avoided where possible. Once this distance has been completed, the brake pads will be correctly conditioned.

For Track Use

For customers who wish to use their vehicle in a track environment, advise that the first 3 laps at a moderate speed to generate a high temperature in the brake system. During this time, there may be a light reduction in brake performance as the pads are conditioned. Once the 3 laps have been completed, allow the brake pads to cool. Once cooled, the brakes will be correctly conditioned for track use.

Service Use

CCB discs and pads for service use will be supplied by Parts Operations unconditioned. Therefore, you must inform any customer who has their brakes replaced in service that they must do the above condition procedures.

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Thank you for your continued support.

Yours faithfully



Andrew West
Director, Client Services.