

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74827 - E-Pace / AJ20 Ingenium Engines - 18-20MY Coolant System Level Overfill

**Models :** E-Pace / X540

**Engineer** Chris Davies

**Name :**

**Last** 19 OCT 2020 11:46:11

**Modified :**

**Category :** Engine

**Symptom :** 402000 Cooling System Concerns

**Content :** Issue:

Retailers may report the coolant level is over the maximum fill line at PDI.

Cause:

Vehicles manufactured after 28/08/17 will arrive with a factory overfill condition.

- This is intentional due to air being trapped during fluid fill in manufacturing.
- The level will settle during the first year of service.

Action:

**No action is required if this condition is observed during PDI.**

- Do not remove any fluid.
- During normal service and warranty repairs please continue to re-fill or top-up the coolant system as per TOPIx procedures.