Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75099 - Lane Departure Warning - Steering Wheel Button Continually Illuminated

Models : Range Rover / L405 Range Rover Sport / L494 Engineer Rowson Lee Name : Last 12 OCT 2020 07:24:59 Modified :

Category : Electrical

Symptom : 206000 Warning Indicators

Content : <u>Models:</u>

Range Rover Sport and Range Rover 21MY

Issue:

A customer may report that the lane departure warning lamp on the steering wheel is continually illuminated amber and does not change state from amber to white when the button is cycled on/off with the ignition switched on.

If the feature has been enabled via the Instrument Panel Menu and the right-hand steering wheel button cycled on/off, the feature will operate as required with the appropriate warnings displayed on the instrument panel.

The issue will not impact the ability to display any other required warning lights or tell tales.

Note: Please find attached three images showing the affected steering wheel switch/instrument panel menu selection/instrument cluster warning lamp.

Cause:

Currently under analysis.

<u>Action:</u>

Please <u>do not</u> replace the steering wheel switch pack, modules or carry out any diagnosis of the concern unless the feature is inoperative when selected.

Jaguar Land Rover will provide an updated communication in due course regarding the next steps required.

File : Lane Departure Warning Illumination Attachment.pdf

Jaguar Land Rover Limited 2000 - 2020 (Rel. 2684)