



QUALITY ACTION

CAMPAIGN BULLETIN

Expiration Notification - Passenger Airbag Inflator Field Quality Parts Collection Initiative

Reference: POA10
Date: October 09, 2020

Attention: Dealer Principal, Sales, Service & Parts Managers

UPDATE October 9, 2020
Please discard earlier versions of this bulletin.

The announcement from July 24, 2020 has been revised to include:

- This activity will expire on **October 16, 2020**

Potentially Eligible Models/Years:	Eligible Population:	Dealer Inventory:	SERVICE COMM Expiration Date:	Stop Sale In Effect:
MY2009-11 370Z (Z34)	8,294	N/A	October 16, 2020	NO

**** Collection Initiative Summary ****

In July, Nissan launched a special parts collection activity to replace the front passenger airbag inflators on specific 2009-2011 Model Year Nissan 370Z (Z34) vehicles registered in the following states:

- Alabama
- Florida
- Georgia
- Louisiana
- Texas

NOTE: Customers were informed that this parts collection activity was time-limited. Nissan communicated this activity would end once a sufficient number of in-use inflators had been collected.

These vehicles were selected based on geographic location and **are not subject to a recall.**

Nissan has collected sufficient numbers of parts for this activity and will now close the initiative. **POA10 will no longer be visible in Service Comm or DBS National Service History Open Campaigns as of October 16, 2020.** DBS SVC ordering will be shutoff for new part orders October 13, 2020.

**** What Dealers Should Do****

- Service Comm and DBS National Service History Open Campaigns will deactivate POA10 on any unrepaired VINs on **October 16, 2020.** Dealers should complete all appointments for this activity by October 16, 2020. **Do not set any new appointments at this time.**

2. Dealers should submit any open claims for this collection activity by **October 16, 2020**.
3. Dealers may continue to use **NTB20-054** to service any 370Z vehicles subject to this activity until **October 16, 2020**.
4. The service department should submit the applicable warranty claim for the action(s) performed so the campaign can be closed on Service Comm and release the vehicle.

PLEASE NOTE: The return process for this collection activity is different than the normal Takata parts return process.

- **Inflators for this activity are on parts collection and should be returned via warranty part return.**

******* Unused Part Return Information *******

Nissan will allow dealers to return the following part to facing PDCs (using an **"I"** code) until **October 23, 2020**.

- 98561-1EA0A

Parts returned by October 23, 2020 will not affect a dealer's parts accrual credit. Parts returned after this date may be subject to using a dealer's parts return accrual.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION