



SERVICE BULLETIN

Classification:

EL20-031

Reference:

NTB20-075

Date:

October 19, 2020

SOFTWARE UPDATE POP-UP NOTIFICATION

APPLIED VEHICLE: 2021 Rogue (T33)
APPLIED SYSTEM: Infotainment system

SERVICE INFORMATION

The infotainment system of the applied vehicle has the ability to update its software through an over-the-air (OTA) link. As software updates become available for new features, and/or patches, the software update screen (pop-up) shown in Figure 1 will automatically be displayed. Much like cell phone and computer updates, this is a normal feature which allows the user to choose when an update is downloaded.

- It is recommended that while in dealer inventory and this pop-up appears, that “**Yes**” is selected to provide the latest software version to the customer at delivery.

NOTE: If the ignition is turned OFF in the middle of a download, it will automatically restart when the ignition is turned back ON.

When one of the following is selected:

Yes.....The pop-up is hidden and the download starts in the background.

Later...The pop-up is hidden and displayed again in the next key cycle (after cold start).

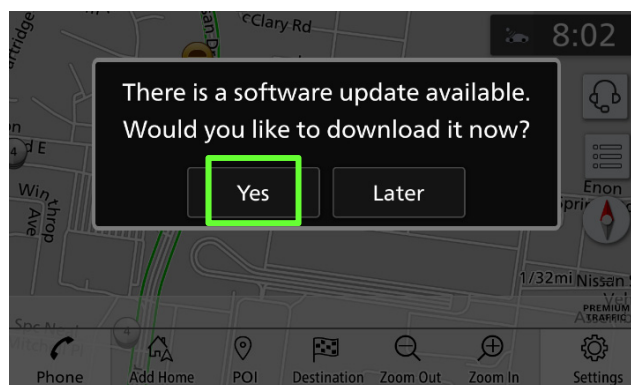


Figure 1

- To manually start the software update, select: **Info > System Information > Software Update > Start Software Update.**

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 19, 2020	NTB20-075	Original bulletin published