# 21MY L494 MISSING PSIM FROM PDI PACK





NAS20.10.009

WORKSHOP

CAN/USA

AFTERSALES BULLETIN
OCTOBER 7, 2020

#### **DESCRIPTION OF ISSUE**

Please be advised an issue has been identified with 21MY L494 Range Rover Sport where vehicles have been built without a pSIM card in the PDI loose items pack.

## **AFFECTED VEHICLE RANGE**

Range Rover Sport L494

Model Year:	2021
Start VIN	MA749065
End VIN:	MA758082

#### SERVICE PROGRAM/REWORK ACTION

Land Rover is currently working on a service solution to correct this shortage. An update to this bulletin will be published when details of the solution and rework plan are available.

## **ACTION TO BE TAKEN**

If retailers have replacement pSIM cards available in their parts inventory please follow the pSIM replacement procedure through the InControl Admin portal and submit a shortage warranty claim using the part number details below.

If no replacement pSIM cards are currently available and a sold vehicle needs to be delivered, please reassure customers Land Rover is urgently working to correct this shortage. Until that is completed the following infotainment items will not be available but will be fully restored after the replacement pSIM card is installed and activated.

- Live Apps
- Fuel Station Pricing
- Parking availability
   Information
- Street level imagery
- Route planner app
- Online search
- Satellite views

- Real time traffic information
- 3 month free data trial

## **PARTS**

DESCRIPTION	PART NUMBER	QUANTITY	EXPECTED PERCENTAGE DEMAND
CARD-SIM	LR078651	1	100

Land Rover apologizes for this temporary shortage and any inconvience it has created..

For questions regarding the content of this publication, please contact:

Liz Willard Aftersales Retail Tech Sr. Specialist 201-818-8066 lwillard@jaguarlandrover.com

Jaguar Land Rover North America, LLC 100 Jaguar Land Rover Way Mahwah, NJ 07495