



Harley-Davidson Motor Company  
3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201

**Technical Services Call Task Description:** BBB - Right Side Saddlebag Faceplate Check

**Call Task #:** CT0009

**Communication Start Date:** 10/14/2020

**Motorcycles Affected:**

#	Make	Model	Model Year
1	Harley-Davidson	FLHX, FLTRXS, FLHTK, FLHXS	2020

**Summary of Issue:** (2000 characters limit)

Technical Service Call Task: Request to inspect right side saddlebag faceplate for a possible lower torque value than what is required. The torque tool in station was set to 10-20 in.-lbs. Torque specification should have been 45-50 in

**Components Affected:** (Include part numbers, if known)

NA

**Follow-up Actions:** (Include any additional actions required by dealer, Technical Services, or other, if any)

Contacted 42 dealers and asked them to check for a loose plate to avoid a possible customer dissatisfied in the future.