

# Technical product information

<b>Topic</b>	Buzzing/vibration from the left and/or right headlamp and/or DTC's C119C01-C119D01 stored - Matrix beam headlamp only
<b>Market area</b>	Bentley: worldwide (2WBE)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2059246/2
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	26-Oct-2020

## New customer code

Object of complaint	Complaint type	Position
lighting system, signalling -> exterior illumination	noise, vibration	
lighting system, signalling -> exterior illumination -> main lights	noise, vibration -> vibrate	
lighting system, signalling -> exterior lights	noise, vibration	

# Vehicle data

## Flying Spur

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

# Documents

Document name
<a href="#">master.xml</a>

## Customer statement / workshop findings

### Customer statement

Buzzing noise may be evident from the left and/or right headlamp

### Workshop findings

The following DTC's may also be evident in 00D6 Light control left 2 (Matrix beam) and/or 00D7 Light control right 2 (Matrix beam)

C119C01 Fan for headlamp electrical error

C119D01 Fan 2 for headlamp electrical error

## Technical background

Wiring harness routed incorrectly within the headlamp module at the rear of the headlamp, the noise and DTC's are evident due to the harness contacting the headlamp cooling fan

## Production change

Not applicable

## Measure

1) Remove the applicable road wheel - Rep.Gr44

- Remove the applicable front wheel arch liner - Rep.Gr 66
- Locate the module at the rear of the applicable headlamp as Figure 1

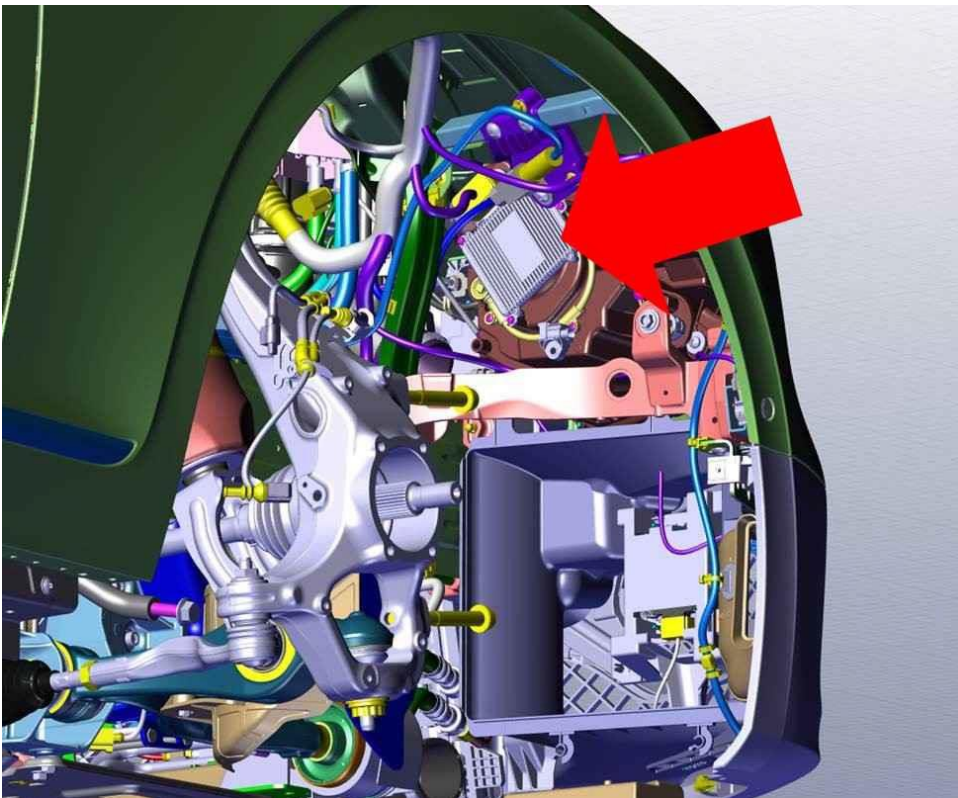


Figure 1

The onward photographs are shown with the headlamp removed from the vehicle, NOTE: Headlamp removal is not required

2) Remove the three screws from the location shown (Figure 2)



Figure 2

3) Referring to Figure 3– Gently pull up the module and slightly pull the harness to make it free as shown in Figure 4

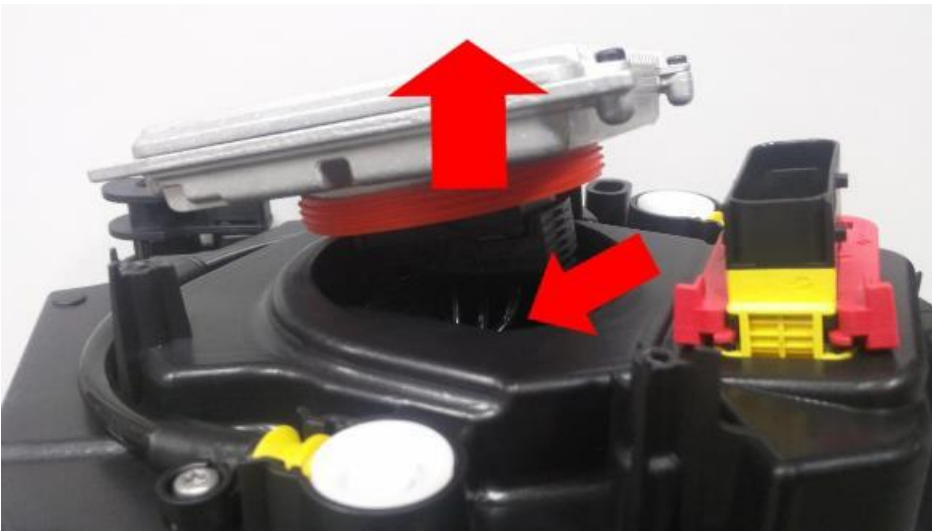


Figure 3



Figure 4

4)IMPORTANT: Inspect the wiring harness, should any damage be evident the headlamp should be replaced, Refer to Rep.Gr 94 NOTE: Should no damage be evident continue as instructed from step 5

5) Referring to Figure 5 (left hand module) – Gently push the harness to the desired position away from the cooling fan and pushing the harness up to create a loop between the main connector and the unit



Figure 5

- Referring to Figure 6 (right hand module) – Gently push the harness to the desired position away from the cooling fan and pushing the harness up to create a loop between the main connector and the unit



Figure 6

Before conducting the next part of the procedure the operative MUST confirm the wiring harness does not and cannot contact the cooling fan once the unit is secured back into position

6) Referring to Figure 7 - Refit the module, ensuring the seal is in the correct position

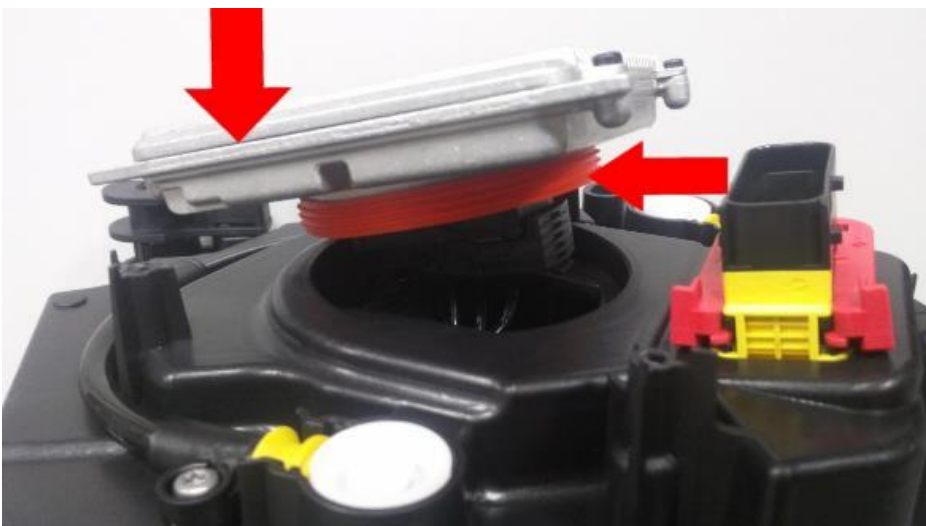


Figure 7



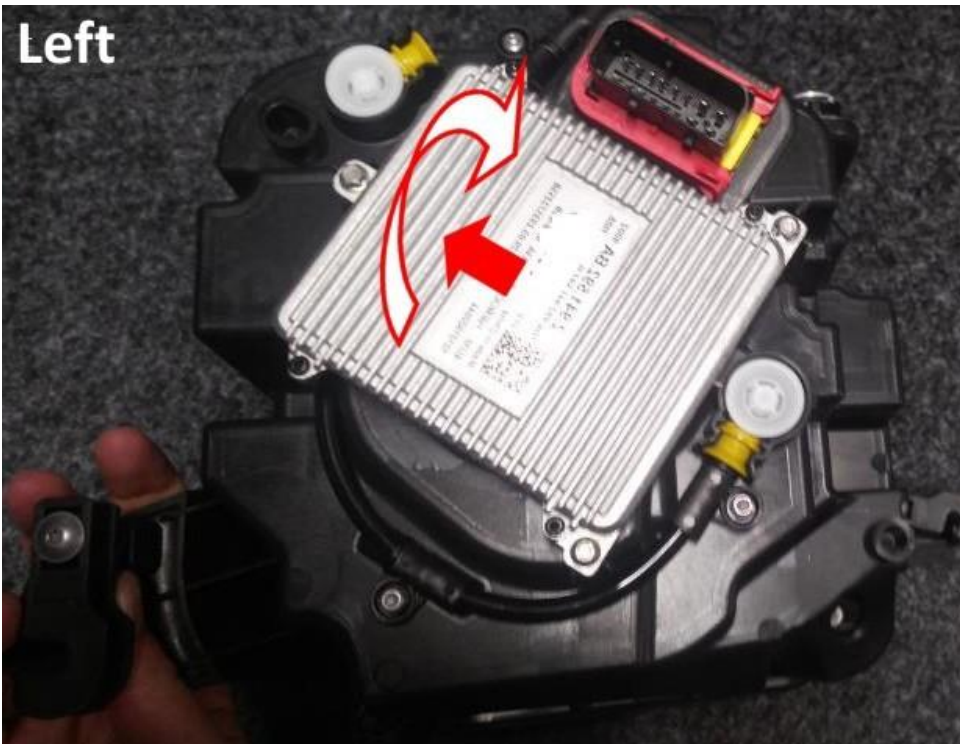


Figure 10

9) When the module is refitted the right hand module harness loop should be routed as shown (Figure 11)

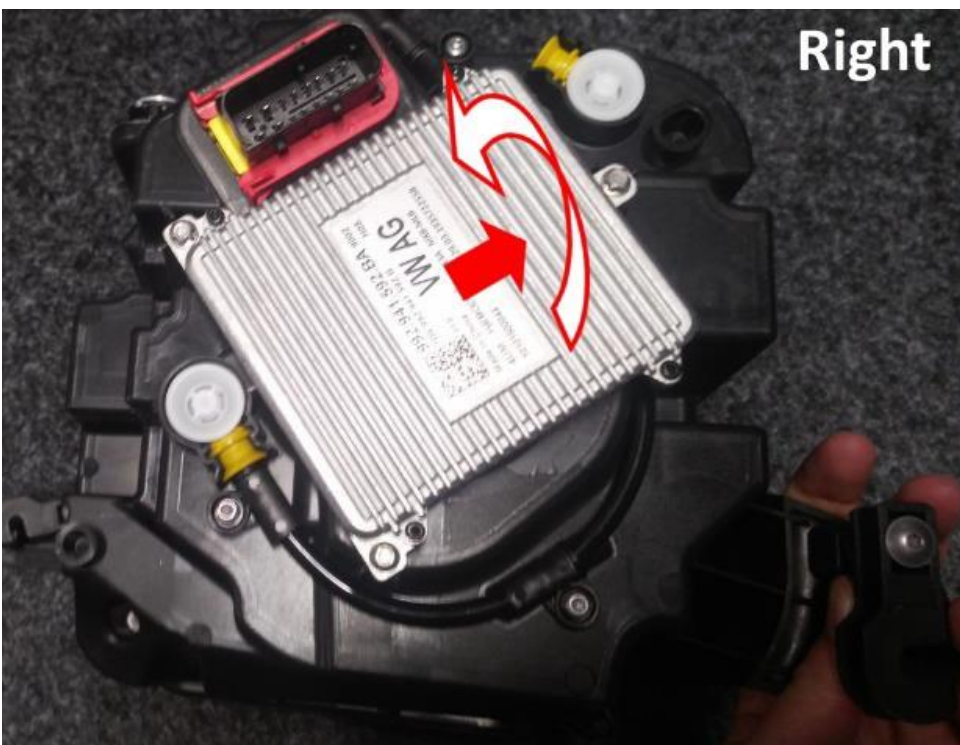


Figure 11

10) Clear any related DTC's and check the functionality of the affected headlamp

11) Refit the applicable wheel arch liner - Rep. Gr 66

- Refit the applicable road wheel - Rep. Gr 44

### Warranty accounting instructions

#### Time to conduct harness relocation x1 headlamp

Warranty type: 910 or 110

Service ID number: 94 15

Damage type: 00 10

Labour

Labour operation code: 94 18 41 00

Time: 60 Timeunits

Headlamp calibration

Labour operation code: 94 15 16 00

Time: 20 Timeunits

NOTE: Use 99 index until 07/05/20 for both LOT codes